



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

23-NOV-2004

Repository ☐

Reference No.
10101577

OWNER INFORMATION (Type or Print)

Name

Address

City NEW ROADS

State LA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1J4G248S8YC

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2001

Date Purchased

Dec 12 00

Dealer's Name and Telephone Number

New Roads Motor Co.

Engine:

No. Cylinders

6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

New Roads

State

LA

Zip Code

70760

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

121100 EXTERIOR LIGHTING: HEADLIGHTS: CONCEALMENT DEVICES

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-NOV-2003

Failure Mileage

38500

Failure Speed

Head Light LENS TURNED FROM CLEAR TO WHITE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure; (2) failure and its consequences; and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE LENSES ON THE FRONT HEADLIGHTS WERE CLOUDY. IT APPEARED TO HAVE DEVELOPED CONDENSATION WHICH MADE VISIBILITY VERY DIFFICULT WHEN DRIVING AFTER DARK. THE OWNER CONTACTED THE DEALER WHO TOLD THE HIM IT WAS NOT THEIR PROBLEM. PROVIDE FURTHER DETAILS. *JB The Plastic LENS COVER OVER FRONT OF HEADLIGHTS HAS TURNED WHITE & LIGHTS FROM BULBS DO NOT COME THROUGH. THE PLASTIC WAS CLEAR, BUT HAS TURNED WHITE & OPAQUE AND CANNOT BE CLEARED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.