



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

Administrator

400 Seventh Street, S.W.  
Washington, D.C. 20590

JAN 7 2005

NVS-216 jls  
Ref. # 10101558

Austin, TX

Dear

Thank you for your correspondence dated October 26, 2004, on behalf of your constituent, \_\_\_\_\_ wrote concerning a problem she encountered in having the remedy under a safety recall (Campaign No. 04V-319, summary enclosed) performed on her model year 2002 Mitsubishi Montero sport utility vehicle, which is currently located in Rota, Spain. Your correspondence was received on November 22, 2004.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns.

We greatly appreciate the report you provided on behalf of Mrs. Aldana. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect or recall inadequacy is warranted.

Following receipt of your correspondence, a staff member from NHTSA's Office of Defects Investigation (ODI) contacted Mitsubishi Motors North America, Inc. (Mitsubishi), concerning the difficulty Mrs. Aldana encountered. In response to ODI's inquiry, Mitsubishi indicated that it would be willing to assist Mrs. Aldana in arranging to have the remedy work performed through its distributor in Spain at no cost to her. On December 2, 2004, ODI sent an e-mail to Mrs. Aldana informing her of Mitsubishi's willingness to resolve this issue and requested specific information that would assist Mitsubishi to do so. For your information, we have enclosed a copy of ODI's e-mail correspondence to Mrs. Aldana. At this time, ODI is waiting for Mrs. Aldana's response. When it is received, we will forward the information to Mitsubishi.

I hope this information is helpful. If you have any questions, please contact Mr. Ronald L. Medford, Senior Associate Administrator for Vehicle Safety, at (202) 366-1810.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Jeff Runge". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jeffrey W. Runge, M.D.

Enclosures

cc: Washington Office

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Dear

Thank you for your correspondence dated October 26, 2004, on behalf of your constituent, [redacted] wrote concerning a problem she encountered in having the remedy under a safety recall (Campaign No. 04V-319, summary enclosed) performed on her model year 2002 Mitsubishi Montero sport utility vehicle, which is currently located in Rota, Spain. Your correspondence was received on November 22, 2004.

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We greatly appreciate the report you provided on behalf of [redacted]. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect or recall inadequacy is warranted.

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I hope this information is helpful. If you have any questions, please contact Mr. Ronald L. Medford, Senior Associate Administrator for Vehicle Safety, at (202) 366-1810.

Sincerely yours,

**Original Signed By**

Jeffrey W. Range, M.D.

**Enclosures**

cc: Washington Office

NHTSA: NVS-210: Congressional Response

NVS-216: jls x65224

DOT/I No. 2004-4496

NHTSA Control No. BS04-009078

ODI Control No. 10101558

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cc:

I10, I20

NOA-010, NEC-110, NIA-110

NVS-010, NVS-200, NVS-216

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