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Boynton Beach Fl.

[Redacted]

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I have tried several times to email a complaint of what appears to be a tire defect and each time I am unable to complete the process because of an inherent defect in the program.

I do not recall the last time I had a blowout prior to the present incidents. I bought a set of 4 tires 2 ½ years ago. They were Cooper <sup>315 44</sup>Regent 225/60/15 They are rated AB and warranted for 65000 miles. At speeds between 65 and 70 miles an hour I experienced 2 blowouts at different times; one after approximately 14000 miles and the second after 30000 miles. The latter occurred on Sept 30 2004.

I drive a Grand Marquis bought in 2000. The Vin# is 2MEFM75W6YX [Redacted]

I would appreciate if you would look into this and also send me a confirmation of the receipt of this letter.

Thank you

[Redacted]

*Maria*  
*11/17/04*