



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOY 5:33
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100218

Date Received

16-NOV-2004

Repository

Reference No.
10101108

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: VOORHEESVILLE State: NY Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a manufacturer, provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 11/20/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side): YS3C866NR [Redacted]
Make: SAAB Model: 9000 Model Year: 1994
Date Purchased: [Redacted] Dealer's Name and Telephone Number: NEW SALEM 518-478-7222 NEW SALEM SAAB Engine: No. Cylinders: 6 Fuel Type: Gasoline
Original Owner: [Redacted] Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Transmission Type: AUTOMATIC Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 141000 AIR BAGS:FRONTAL
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 20-OCT-2004 Failure Mileage: 130K Failure Speed: [Redacted] SRS Flashes then stays on - SRS not working/Control Module/Air Bags

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOT1MALBABC038) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED NHTSA RECALL 99V109000 CONCERNING AIR BAG MODULE. AFTER HAVING THE COIL REPLACED AND INSTALLED A ECM COVER OVER THE ECM SRS LIGHT APPEARED ON THE DASHBOARD. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE CAUSE HAD NOT BEEN DETERMINED. *AK

↑ New Salem SAAB knew cause of problem, I believe.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Reference # 10101108

[REDACTED]
[REDACTED]
Voorheesville, N.Y. [REDACTED]
[REDACTED]

Summary of Events:

- 4/21/94 - Raymond Mangold purchases car, new.
- 7/15/97 - Purchased vehicle from R. Mangold.
- 8/19/99 - New Salem SAAB receipt for Cover for ECU (See enclosed receipt Invoice 47337)

Summer 2004 - SRS comes on and New Salem SAAB states cost to repair is around \$700. I check Alldata which shows recall, and call New Salem SAAB (NSS). NSS service manager states that it is not covered by recall because VIN not listed.

Month or so later - Call NSS and service manager states it was corrected. I find enclosed invoice 47337. I state, but SRS not fixed. NSS cannot address it under recall.

1/17/09

I call SAAB Customer Service

File # [REDACTED] They
can not help. Recall is not
covering that VIN. I call back
and customer service states that
VIN is covered by recall. But
they can not correct SRS problem
because recall is over, the car
is too old. It is the policy of
SAAB Customer Service (800-955-9007).

11/16/04 - I request NHTSA complaint form.

Automotive Recalls and Technical Service Bulletins for 1994 Saab 9000 Sedan L4-2290cc 2.3L DOHC Turbo EFI.

Provided by ALLDATA

ALLDATA

[Click here for Full technical Service bulletins, Recall information & more](#)

/zone_tsb.pl?

Bulletins for 1994 Saab 9000 Sedan L4-2290cc 2.3L DOHC Turbo EFI

Safety Recalls

TSB Number	Issue Date	TSB Title
1. 850-2130	JUN 99	Recall - Air Bag Control Module Moisture Damage
2. 08/95-0611	AUG 95	Recall - ABS Pressure Switch Inspection
3. 07/95-0595	JUL 95	Recall - Reverse Gear Shift Linkage Adjustment
4. 10940512	OCT 94	Recall - Fitting Of Protective Oil Cooler Cover
5. 06940473	JUN 94	Recall - Improperly Wired Brake Lights

General Recalls

TSB Number	Issue Date	TSB Title
1. 216-1766	DEC 97	Campaign - Belt Tensioner Bushing Replacement
2. 07950593	JUL 95	Campaign - Wiring Harness Chafing Near Main Fuse Box

Service Bulletins

TSB Number	Issue Date	TSB Title
1. 02-04-471	APR 02	M/T - Recommended Gearbox Oil
2. 02-03-471	MAR 02	M/T - Gearbox Oil Application
3. 371-17034	JUN 01	Electrical - Wiring Harness Repair Kit
4. 890-9049	SEP 00	Paint Colors - Cross Reference & Information
5. 100-0587	APR 00	Exhaust - Sulfur/Rotten Egg Smell
6. 101-2142	JAN 00	Special Tools - Transmission and Headliner Repair
7. 841-15773	JAN 00	Upper Center Windshield - Whistling Noise
8. 890-18074	SEP 99	Paint Codes - Applications and Cross Reference
9. 410-2026	AUG 99	Clutch System - Hydraulic Contamination
10. 210-2029	APR 99	Engine Mount Bushing - Noise/Vibration
11. 101-2009	MAR 99	Special Tool - Battery Tester 311
12. 98-11-854	NOV 98	A/C - Compressor Oil Recommendations
13. 248-2035	NOV 98	MIL (Check Engine Lamp) ON - Driveability (Bad Ground)
14. 101-19032	NOV 98	Tools - ISAT TECH 2
15. 371-17033	NOV 98	Wiring - Harness Repair Kit
16. 210-17972	OCT 98	Engine Block - Deck Surface Pitting
17. 367-2015	JUL 98	Radio - Poor AM/FM Reception
18. 260-1967	JUN 98	Cylinder Head - Coolant Leak
19. 471-1937	JUN 98	Gear Shift Lever - Vibrates On Acceleration
20. 644-1954	MAY 98	Steering/Suspension - Service Manual Revisions
21. 234-1786	MAR 98	Fuel Line Non-Return Valve - Dimension Change
22. 852-1864	MAR 98	Power Seats - Play/Noise
23. 113-1907	MAR 98	Vehicle - Service/Maintenance Charts
24. 852-1774	FEB 98	Driver's Seat - Loose
25. 475-1891	FEB 98	Outboard Drive Shaft CV Joint - Normal Noise
26. 363-1915	FEB 98	Rear Window Wiper Arm - Comes Loose
27. 500-1789	JAN 98	Brakes - Brake Pad Information
28. 936-1898	JAN 98	CD Changer - Manual Magazine Release
29. 855-1900	JAN 98	Child Tether Anchorage - Availability

Delby
478-7222
Seaw - Service
194987

vin range
(N1000001 - R1002400)
Y53CN65ML
R100678

SOBB - 1800-945-9007
Not Highway Traffic Safety Admin
1888-327-4236
PCM cover replaced

#24

Perez, Bob - (REDACTED)

SAAB Forum

TRIPP3R
Active Member

Joined: 08 Feb 2004
Posts: 37
Location: New York

Posted: Fri Feb 20, 2004 5:56 am Post subject:

Just an FYI. if you have a 1994 car check the dealer to make sure you dont have a recall for the SRS ECU. i have a 94 Aero and there is an open recall for its ECU that was posted early this month. worth a check and its free.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**