



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received **2004 DEC -8**  
16-NOV-2004  
Repository   
Reference No. 101D1062

**OWNER INFORMATION (Type or Print)**

Name [REDACTED] Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Address [REDACTED]  
City TAMPA State FL Zip Code [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of your signature, NHTSA will not provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 11/26/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
VIN # SHSR063484V [REDACTED]  
Make HONDA Model PILOT Model Year 2004  
Date Purchased 30-JUN-04 Dealer's Name and Telephone Number AUTO A HONDA AUTOMOBILE HANDS Engine: No. Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City CLEARWATER 1.727 531 0444 State FL Zip Code 33764  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain Vehicle Component Code 142000 AIR BAGS:SIDE/WINDOW  
Multiple Failure: \*3 GRAYED AIR BAGS SEAT BELT

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 28-AUG-2004 Failure Mileage 3200.0 Failure Speed 35  
Belt bags, Brakes, Seat Belt

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/85R15) [REDACTED]  
DOT No. (Example: DOTM1ABBC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the location(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 1 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER'S VEHICLE WAS INVOLVED IN A FRONT IMPACT COLLISION AT 35 MPH WHEN IT STRUCK THE VEHICLE IN FRONT. THE SEAT BELTS DID NOT LOCK. UPON IMPACT, DRIVERS SIDE AIR BAG DEPLOYED, BUT DID NOT INFLATE, AND PASSENGERS SIDE AIR BAG DID NOT DEPLOY.  
\*AK

CORRECTIONS: STRUCK OTHER VEHICLE IN REAR AT 35MPH  
PASSENGER AIRBAG DEPLOYED BUT DID NOT INFLATE.  
DRIVER AIRBAG DID NOT DEPLOY, SEAT BELT FAILED TO LOCK. HAND, FOOT BRAKES DID NOT WORK  
ROAD CONDITIONS - ONLY WY CLEAR TRAFFIC HIGHWAY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.