



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received: 2005 AUG 1
Repository:
Report No.: 10101032

OWNER INFORMATION (Type or Print)

Name: [Redacted] Residential Telephone Number: [Redacted] E-mail Address: [Redacted]
Address: [Redacted] Evening Telephone Number: [Redacted]
City: HARRISBURG State: PA Zip Code: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer, Date: 6/19/05
Signature of Owner: [Redacted]

VEHICLE INFORMATION

17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side: 4FZ4U06191 [Redacted] Make: HONDA Model: PILOT Model Year: 2004
Date Purchased: 01-APR-04 Dealer's Name and Telephone Number: Bobby Kahal Honda 717-766-4300 Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: Mechanicsburg State: PA Zip Code: 17050
Transmission Type: Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 162000 STRUCTURE: BODY
AUTOMATIC Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 06-SEP-2004 NOV Failure Mileage: [Redacted] Failure Speed: 50+ When rear windows are opened

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

FRAME AND STRUCTURE TENDS TO SHAKE AND MAKE NOISE WHENEVER VEHICLE IS DRIVEN AT ABOUT 50 MPH. THE NOISE SOUNDS LIKE A HELICOPTER OVER THE VEHICLE. *AK

I have two children 4 yrs old + the noise hurts their ears to the point of crying. The first time it happened I had panicked because I couldn't figure out what was happening - my car opened his window as I was on the on ramp to a major highway trying to merge. We were all very scared. I contacted the dealer ->

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Sorry it has taken so long to respond!!

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

to see how to fix the problem + they said it was a price I had to pay for a aerodynamically efficient automotive design. My concern is that, I feel it cause a noise level that is damaging to my children's ears + panics to the driver. The speed limit in my area is 65mph on highways + at this speed it is extremely loud + cause the car to physically vibrate especially the passenger side seat if no one is in it. I have to have my windows locked at all times if I forget to push this button - which you have to do every time to open or close windows this can happen + I have to quickly find the window button to fix even if I am in a stressful driving situation. The noise sends me + my children into a panic.

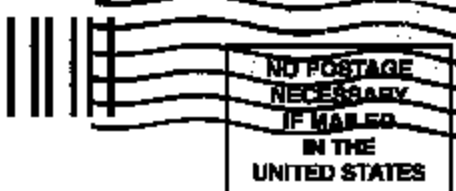
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
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QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

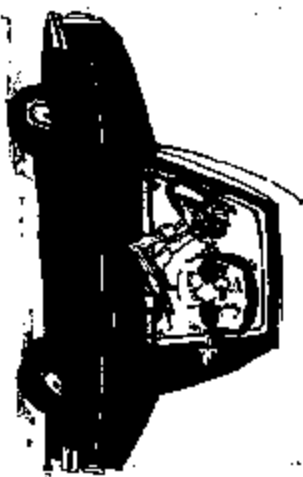
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and dial toll free at

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Fog Light Installation: '03 Accord

If you're installing fog lights on a '03 Accord, there's no shame if you mistake the fog light switch connector with the TCS switch connector. Both connectors are five-pin connectors that interchange. To keep things straight, refer to this handy table:

Connector	No. of Pins	No. of Wires	Wire Colors
TCS Switch	5	4	black, red/white, red/black, red
Fog Light Switch	5	5	blue, green, red, red/black, black

Hood Closing Tips Revisited: '00-03 Insight

In the May issue of *ServiceNews* we told you the hood on a '00-02 Insight should close properly if dropped from about 12 inches (see the article "Hood Closing Tips: '00-02 Insight"). We've since learned from the factory that the optimum closing height is 6 to 8 inches. The 12-inch height is at the outer range of the spec and may be too high for some vehicles. With the hood latch properly adjusted, the hood closes securely when dropped from only 6 to 8 inches.

Where's the Radio Anti-Theft Card Stored in S2000s?

Are you having trouble finding the radio anti-theft card in an S2000 during PDI? You'll find it stashed in the large well under the upper cover of the rear console. Because the well's so deep, you might not see the card; but rest assured, it's there. Just stick your hand inside the well and fish it out.

Don't Peel Off Center Pocket Lid Sticker: '03 Accord

The center pocket in '03 Accords is designed to open with just a single push on the center of the lid. Trying to force the lid open by pulling on it bends the latch pin so the lid can't open. Vehicles coming from the factory will now have a sticker on the lid informing the customer how to properly open it. Don't peel off the sticker during PDI.

Buffeting Noise With Rear Window(s) Open Is Normal

On '98-03 Accords, '96-03 Civics, '97-02 CR-Vs, or '03 Pilots, if you have the front windows raised and one or both of the rear windows lowered while driving, air rushing past the rear window opening can generate a buffeting or booming noise that's hard to miss. This noise is simply the price paid for an aerodynamically efficient automotive design, and it's similar to what you hear when you blow across the mouth of an empty soda bottle. You can affect this buffeting by lowering the front windows or raising one or both of the rear windows.

No IMA Assist, No Auto Idle Stop Feature

If you're getting complaints from owners of '00-03 Insights and '03 Civic Hybrids with M/T that the IMA system doesn't give any assist or the Auto Idle Stop feature is on the fritz, the clutch switch may be the culprit.

To check for a faulty clutch switch, connect the PGM Tester to the 16P data link connector, and select PGM-FI (not IMA). Monitor the clutch switch data while pressing and releasing the clutch pedal. The clutch switch should be on when the clutch pedal is pressed, and off when the pedal is released. If the switch is on all the time, you've got a faulty or misadjusted clutch switch.

No Readiness Codes? Check Back-up Fuse

On all OBD II-equipped vehicles, if all of the readiness codes read INCOMPL (incomplete) on the PGM Tester screen, check the ECM/PCM back-up fuse before doing a lengthy test-drive. If the ECM/PCM doesn't have battery back-up voltage, the readiness codes are reset every time the ignition switch is turned to LOCK (0).

S/M Fix: Fuel Gauge Sending Unit Test, '03 Pilot

Step 7 on page 11-136 of the 2003 Pilot S/M incorrectly states to check G601 for a poor ground if the measured battery voltage is not as specified. The correct ground is G502. Make this change in all your copies of the S/M.