



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-642-7422 DOT PH 5:47  
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1373

Date Received

15-NOV-2004

Repository

Reference No.  
1009062

Name: [REDACTED] (Type or Print)  
Address: [REDACTED]  
City: GULBORG Cullena State TN Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

N/A

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of your authorization, NHTSA WILL NOT send your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 11/23/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FAPU16L54 [REDACTED]  
Make: FORD Model: EXPEDITION ALT HXH Model Year: 2004  
Date Purchased: 10-27-04 Dealer's Name and Telephone Number: STRA McNABB 931-359-3533 Engine: No: Cylinders 8 Fuel Type: Gas 87 oct  
Original Owner:  Dealer's City: State: Zip Code:  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: 5.4L EFI V8 Eng 4 SPD Auto OLD TRAW Vehicle Component Code: 034580 SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 03-NOV-2004 Failure Mileage: 8300 Failure Speed: 35 Front Rotors

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM16ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 35 MPH FRONT END STARTED TO SHAKE; ALSO THE TIRES STARTED TO WOBBLE SEVERELY WHEN THE BRAKES WERE APPLIED. CONSUMER TOOK VEHICLE TO THE FORD DEALER, AND THE MECHANIC DETERMINED THAT THE ROTORS WERE WARPED. MECHANIC TURNED THE ROTORS INSTEAD OF REPLACING THEM. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The rotors are going bad at 8000 miles and are then  
suggested. I don't believe that the rotors are "safe" and now  
that they have been turned they are weaker than before.  
I've done some checking around and was told that this  
happens the 1st time this has happen.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM**

OR

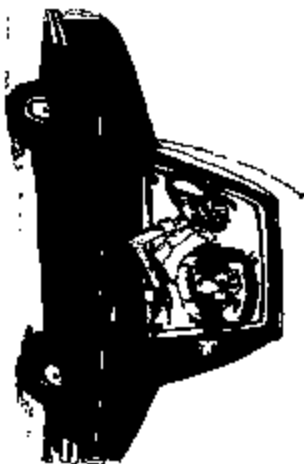
**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

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(DASH) 2 DOT



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