



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received: 15-NOV-2004
Repository:
Reference No.: 10080952

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: BETHLEHEM State: PA Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B4GP54L7X2 [Redacted]
Make: DODGE Model: GRAND CARAVAN Model Year: 1998
Date Purchased: 12-10-02 Dealer's Name and Telephone Number: H&D LINDEN MOTORING 908-486-6200
Original Owner: Dealer's City: 400 E. SAINTROSE AVE. LINDEN State: NJ Zip Code: 07036 Engine: No. Cylinders: 4 Fuel Type: Gas @ UNLEADED
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 141000 AIR BAGS:FRONTAL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 06-NOV-2004 Failure Mileage: 68500 Failure Speed: 75

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: MICHELIN Tire Model (Name or Number): 245/55R17 P165R Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALBABC036) Original Equipment Prior Repair Failure Location: Front
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 76 MPH CONSUMER STRUCK A DEER AND THE AIR BAGS DID NOT DEPLOY. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

NEW JERSEY POLICE ACCIDENT REPORT

REPORTABLE NON-REPORTABLE

41 CASE NUMBER: 13020010325A ACCIDENT OCCURRED ON: I-78 EB

44 POLICE DEPARTMENT OF: STATE POLICE CODE: 12 45 AT INTERSECTION WITH: PSEFF MILES METERS NORTH SOUTH EAST WEST

46 DATE OF COLLISION: 11/06/04 DAY OF WEEK: S.M.TLW TH F S TIME (2400 HRS): 0813 49 MUNICIPALITY CODE: 1802 50 TOTAL KILLED: 0 51 TOTAL INJURED: 0

52 CITY: BETHLEHEM STATE: PA ZIP: 07005 53 DRIVER'S LICENSE NUMBER: [REDACTED] STATE: NJ SEX: M

54 DRIVER'S FIRST NAME: [REDACTED] 55 DRIVER'S LAST NAME: [REDACTED]

56 CITY: [REDACTED] STATE: [REDACTED] ZIP: [REDACTED] 57 DRIVER'S LICENSE NUMBER: [REDACTED] STATE: [REDACTED] SEX: [REDACTED]

58 CITY: [REDACTED] STATE: [REDACTED] ZIP: [REDACTED] 59 DRIVER'S LICENSE NUMBER: [REDACTED] STATE: [REDACTED] SEX: [REDACTED]

60 MAKE AND MODEL: DODGE TRAIL VAN 1999 COLOR: GLD 61 MAKE AND MODEL: [REDACTED] COLOR: [REDACTED]

62 VIN NUMBER: 1B4GP54L7XB 63 VIN NUMBER: [REDACTED]

64 VEHICLE REMOVED TO: CLATHAM, NJ DIFALCOS TOWING 65 VEHICLE REMOVED TO: [REDACTED]

66 ACCIDENT DIAGRAM: I-78 EB

67 ALCOHOL DATA: TEST GIVEN: NO YES RESULTS: 0.0% 68 HAZARDOUS MATERIAL: NO YES

69 ACCIDENT DESCRIPTION: DRIVER #1 STATED IN EFFECT: I WAS TRAVELING EAST IN THE CENTER LANE. A DEER RAN FROM THE RIGHT SIDE OF THE ROAD AND STRUCK FT. INVESTIGATION AT SCENE REVEALED: VEHICLE #1 WAS TRAVELING EAST ON I-78 IN THE CENTER LANE. A DEER RAN FROM THE RIGHT SIDE OF THE ROAD INTO THE PATH OF TRAVEL OF VEHICLE #1 AND WAS STRUCK. POLY # 66 AMICA MUTUAL INSURANCE CO (PA) 1-800-24-AMICA

70 DAMAGE TO OTHER PROPERTY: NONE

71 OFFICER'S SIGNATURE: [REDACTED] 72 BACK NUMBER: 26538 73 REFERRED BY: [REDACTED] 74 STATUS: PENDING COMPLETE

75 NAMES & ADDRESSES OF OCCUPANTS: [REDACTED] BETHLEHEM, NJ

76 OCCUPANT INFORMATION: [REDACTED]

77 OCCUPANT INFORMATION: [REDACTED]

78 OCCUPANT INFORMATION: [REDACTED]

79 OCCUPANT INFORMATION: [REDACTED]

80 OCCUPANT INFORMATION: [REDACTED]

81 OCCUPANT INFORMATION: [REDACTED]

82 OCCUPANT INFORMATION: [REDACTED]

83 OCCUPANT INFORMATION: [REDACTED]

84 OCCUPANT INFORMATION: [REDACTED]

85 OCCUPANT INFORMATION: [REDACTED]

86 OCCUPANT INFORMATION: [REDACTED]

87 OCCUPANT INFORMATION: [REDACTED]

88 OCCUPANT INFORMATION: [REDACTED]

89 OCCUPANT INFORMATION: [REDACTED]

90 OCCUPANT INFORMATION: [REDACTED]

11/11/2004 at 09:01 AM
83200

**FORT WASHINGTON APPRAISAL SERVICE
PENNA**

PO BOX 534
FT WASHINGTON, PA 19034
(610)845-7905 Fax: (610)845-0082

Written By: FRED HENDERSON #142075 11/11/2004 09:01 AM

For: AMICA MUTUAL INSURANCE COMPANY - AMICA MUTUAL INS C O
Adjuster: KRISREN WELSH

ESTIMATE OF RECORD

Insured: [REDACTED]
Owner: [REDACTED]
Address: [REDACTED]
 BETKLEM, PA
Day: [REDACTED]
Inspect: [REDACTED]
Location: BETKLEM, PA [REDACTED]

Claim [REDACTED]
Policy # [REDACTED]
Date of Loss: 11/06/2004
Type of Loss: Comprehensive
Point of Impact: 12. Front
Day: [REDACTED]
HOME

Repair Facility:

Days to Repair
License #

1999 DODG GRAND CARAVAN 4X2 LE 6-3.8L-FI 4D VAN GRAY Int: Odometer: 70552
VIN: 1B4GP54L7XB [REDACTED] Lic: FRN 4105 Prod Date:
Air Conditioning Rear Defogger Tilt Wheel
Cruise Control Intermittent Wipers Keyless Entry
Rear Wiper Dual Mirrors Privacy Glass
Roof Console Clear Coat Paint Two Tone Paint
Power Steering Power Brakes Power Windows
Power Locks Power Driver Seat Power Mirrors
AM Radio FM Radio Stereo
Cassette CD Player Anti-Lock Brakes (4)
Driver Air Bag Passenger Air Bag Cloth Seats
Bucket Seats 7 Passenger Option Automatic Transmission

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2**	Repl	RECOND Bumper cover w/fog lamps	1	275.00	2.0	3.0
3		Add for Clear Coat				1.2
4		Add for Two Tone				1.2
5		Add for fog lamps			0.3	
6	Repl	Support	1	23.50		
7		GRILLE				
8		O/H radiator supt			7.5	
9	Repl	Grille dark gray	1	85.35	Incl.	
10		FRONT LAMPS				
11	R&T	RT Headlamp assy w/o Quad Lamps			Incl.	

11/11/2004 at 09:01 AM
83200ESTIMATE OF RECORD
1999 DODG GRAND CARAVAN 4X2 LE 6-3.8L-P1 4D VAN GRAY Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
12	Repl	LT Headlamp assy w/o Quad Lamps	1	270.00	Incl.	
13		Aim headlamps			0.4	
14		COOLING				1.5
15		Refinish Components				Incl.
16	Repl	Radiator support upper	1	122.00	s Incl.	Incl.
17	Repl	RT Radiator support side	1	129.00	s Incl.	Incl.
18	Repl	LT Radiator support side	1	129.00	s Incl.	Incl.
19	Repl	Radiator standard	1	187.00	m Incl.	
20*	Repl	LKQ Fan assy +25%	1	250.00	m Incl.	
21		AIR CONDITIONER & HEATER				
22*	Repl	LKQ Condenser +25%	1	187.50	m Incl.	
23		Evacuate & recharge			m 1.4	
24		HOOD				
25	Repl	Hood	1	264.00	1.2	2.4
26		Add for Clear Coat				1.0
27		Add for Underside(Complete)				1.2
28		Add for Clear Coat				0.2
29	Repl	Striker	1	7.10	Incl.	
30	Repl	Latch assy	1	30.70	Incl.	
31	Repl	RT Hinge body half	1	5.85	0.3	0.2
32	Repl	LT Hinge body half	1	5.10	0.3	0.2
33	Repl	RT Hinge hood half	1	12.10	0.3	0.2
34	Repl	LT Hinge hood half	1	13.00	0.3	0.2
35		FENDER				
36	Blnd	RT Fender				1.0
37	Blnd	LT Fender				1.0
38*	R&I	RT Side molding w/o sport dark gray			0.2	
39*	R&I	LT Side molding w/o sport dark gray			0.2	
40	Repl	RT Decal "LE" light quartz	1	11.10	0.2	
41	Repl	LT Decal "LE" light quartz	1	11.10	0.2	
42	R&I	RT Mud guard high line, low line cool gray			0.2	
43	R&I	LT Mud guard high line, low line cool gray			0.2	
44#		FLEX ADD	1	12.00	T	
45#		CORROSION PROTECTION	1		T	0.5
46#		SEAM SEAL & CAULK	1	12.00	T	
47#		TINT COLOR	1		T	0.5
48#		SAND & POLISH	1		T	1.0
49#		SRTIPE TAPE	1	12.00	T	0.4
50#		ANTIFREEZE	1	12.00	T	
51#		FREON, R134	1	30.00	T	
52#		TAPE JAMS	1		T	0.6
53#		RESET ELEC	1		T	0.3
54#		HAZ MAT	1	3.00	X	

11/11/2004 at 09:01 AM
83200

ESTIMATE OF RECORD
1999 DODG GRAND CARAVAN 4X2 LE 6-3.8L-FI 4D VAN GRAY Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
55#		COVER CAR	1	5.00	T 0.3	
56#		CLEAN FOR DELIVERY	1		T 0.5	
57#		LKQ EASTON AUTO PARTS #42499	1			
58#		COULD'NT OPEN HOOD	1			
Subtotals ==>				2104.40	16.7	17.1

Parts		2018.40
Body Labor	16.7 hrs @ \$ 42.00/hr	701.40
Paint Labor	17.1 hrs @ \$ 42.00/hr	718.20
Paint Supplies	17.1 hrs @ \$ 20.00/hr	342.00
Sublet/Misc.		86.00

SUBTOTAL		\$ 3866.00
Sales Tax	\$ 3863.00 @ 6.0000%	231.78

TOTAL COST OF REPAIRS \$ 4097.78

ADJUSTMENTS:		
Deductible		0.00
TOTAL ADJUSTMENTS		\$ 0.00
NET COST OF REPAIRS		\$ 4097.78

Fact Henderson