



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-800-848-2101 2005 JAN - 5 PM 11:59:59  
(1-800-827-1235)  
INTERNET: [www.safercar.gov/hotline](http://www.safercar.gov/hotline)

FOR AGENCY USE ONLY 1220

Date Received

Report by ☐

Telephone No.  
1000000000

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (If you or Principal)

Name

Address

City SIOUX FALLS

State SD

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

(If the substance of the report is not the same as the name or address of the vehicle manufacturer)

Signature of Owner

Date 1/4/05

Vehicle Identification Number (VIN)

Make FORD

Model MOTOR HOME

Model Year 1999

Date Purchased 10-11-03

Dealer's Name and Telephone Number CURTIS CAMPER SALES 507-252-1481

Engine No. Cylinders 8

Fuel Type GAS

Original Owner ☐

Dealer's City RICHMOND

State MN

Zip Code 55002

Transmission Type

☐ Automatic

☐ Manual

Vehicle Condition Code

10330 POWER TRAIN AUTOMATIC TRANSMISSION GEAR POSITION

Vehicle Condition Code

☐ Automatic

☐ Manual

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Vehicle Condition Code

10330 POWER TRAIN AUTOMATIC TRANSMISSION GEAR POSITION

FAILED COMPONENTS / PARTS INFORMATION

Defect (Date) 01-04-05

Failure Message 12993

Part Name 507-252-1481

Part Number 507-252-1481

ADDITIONAL ITEMS TO BE REPORTED WHEN REPORTING A FAILURE

Part Name

Part Number

Part Description (Part Name)

DOT No. (Example: DOTM123456789)

☐ Original Equipment

Failure Location

Part Component Code

Part Name Type

ADDITIONAL ITEMS TO BE REPORTED WHEN REPORTING A COMPONENT FAILURE

Part Name

Part Number

Part Description (Part Name)

Part Name

Part Number

Part Description (Part Name)

Part Name

Part Number

Part Description (Part Name)

Part Name

Part Number

Part Description (Part Name)

Part Name

Part Number

Part Description (Part Name)

Part Name

Part Number

Part Description (Part Name)

Please describe the (1) engine leading to the failure, (2) failure and its consequences, and (3) what you did to correct the failure.

(i.e. parts replaced or repaired, and if not, back to problem)

WHILE DRIVING VEHICLE RUMBLING OUT OF GEAR. VEHICLE HAD NO CRUISE CONTROL OR HORN. CONSUMER CONTACTED THE DEALER, AND WAS TOLD THAT THEY COULD NOT FIX IT. DEALER HAS CONTACTED THE CHERAL WHICH HELPED. HOWEVER THE PROBLEM REMAINED. "AN

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CRUISE STOPPED WORKING TOOK VEH TO PINE CITY SERVICE CENTER THEY HAD VEH. FOR 2 DAYS AND PUT NEW SWITCHES IN STEERING WHEEL DID NOT SOLVE PROBLEM TOOK VEH TO BRAHAM MOTOR SERVICE THEY HAD VEH 3 DAYS CALL FORD MOTOR TRAINING DEPT. THEY COULD NOT SOLVE PROBLEM. THEY SAID THEY WERE SORRY FORD MOTOR CO. DID NOT KNOW WHAT TO DO NEXT. WITH SERVO HALL CONNECTED VEH. JUMPS OUT OF GEAR AT ABOUT 35 MPH AND WILL GO BACK IN GEAR AT ABOUT 47 MPH.

ATTACH ADDITIONAL SHEETS IF NECESSARY

**Official Business Penalties for Private Use \$300**



NO MOUNTAIN  
INDIFFERENCE  
IF NEEDED  
WE'VE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATION. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NYS-218  
400 7th Street, SW  
Washington, DC 20590

**Jack White - Chicago**

井上正太郎 田中重雄 田中重雄 田中重雄

# COGNITION

**And eliminates all**

**1-888-BLASH-2-DOT**  
**1-888-337-4286**

**1-855-327-4236**

DOT Auto Safety Hotline  
(888) 2 DOT

(12) Department of Transportation  
National Highway Traffic Safety  
Administration  
www.nhtsa.gov

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**