



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1372

Date Received

Repository ☐

205 JAN 06 AM 2:37
15-NOV-2004

Reference No.
10099927

OWNER INFORMATION (Type or Print)

Name
Address
City ORLANDO State FL Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an author ☒ YES ☒ NO
Signature of Owner Date 12/6/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FMRU17L2YL Make FORD Model EXPEDITION Model Year 2000

Date Purchased

12/3/03

Dealer's Name and Telephone Number

NATIONS SUV CENTER (407) 936-2222

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

ORLANDO

State

FL

Zip Code

Transmission Type

☐

Antilock Brakes

Powertrain

☒

Cruise Control

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-NOV-2004

Failure Mileage
47500

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

FIRE IN THE ENGINE COMPARTMENT OF DRIVERS SIDE TOWARD THE REAR OF THE ENGINE COMPARTMENT NEAR THE WINDSHIELD AFTER
HAVING BEEN PARKED FOR 1.5 HOURS. TWO DAYS EARLIER, BRAKES WERE SQUEAKING. NO TROUBLE WITH CRUISE CONTROL, BUT DID NOT
USE OFTEN. WILL E-MAIL BRUCE YORK PICTURES. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.