



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received _____
Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.
10099656

OWNER INFORMATION (Type or Print)

Name _____
Street No. _____ Apt. No. _____
City **Capri Beach** State **FL.** Zip Code _____
Daytime Telephone Number () _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date **10/04/04**

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)
KMH HN 63 F74 U
Make **Hyundai** Model **TIBURON** Year **04**
Purchased Date **8/23/04** Dealer's Name **DELRAY ACURA HYUNDAI** Engine Size (CID/CC/L) _____
 New Used Dealer's City **Delray Beach,** State **FL.** Zip Code **33433** No. Cylinders **6**
 Turbo Diesel Gas Fuel Injection
Manufacture Date (on driver's door or pillar) _____ Transmission Type Manual Automatic Restraint System Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt Cruise Control Yes No Drivetrain Front Rear 4-Wheel Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other **SPORTS** Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) **Camper sub - 2 camper door pull in** Location Left Right Front Rear Failed Part(s) Original Replacement Handicap Adaptive Equip Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____
Complete Tire Size _____ DOT No. _____
No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s): _____
Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Fatalities _____ Reported to Manufacturer Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). **When braking car spun tires, possibility of causing an accident. (See attached letter)**

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Daytime Telephone Number
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Signature of Owner _____ Date 10, 04, 04

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)
KMH HN 6 S F 7 U Make Hyundai Model TIBURON Year 04

Purchased Date 9/23/04 Dealer's Name DELRAY ACURA HYUNDAI Engine Size (CID/CC/L) _____
 New Used Dealer's City Delray Beach, State FL. Zip Code 33483 No. Cylinders 6
 Turbo Diesel Gas Fuel Injection

Manufacture Date (on driver's door or pillar) _____ Transmission Type Manual Automatic
Restraint System Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt
Cruise Control Yes No Drivetrain Front Rear 4-Wheel
Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other SPORTS
Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Camber sub-2 dampers Location Left Right Front Rear
Failed Part(s) Original Replacement Handicap Adaptive Equip Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____
Complete Tire Size _____ DOT No. _____

No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s): _____
Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). When braking car given jitters, possibility of causing an accident. (See attached letter)

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cc: To My Lawyer

2004 NOV
Cape Coral, Fl. [redacted] 10

DELRAY ACURA
655 NE 6th AVE
Delray Beach, Fl. 33483

Sept. 21, 2004

~~10/11~~

Owner of Delray Acura (MGR. Office)

I bought a Hyundai (Tiburon 2 dr. from your dealership.)

I reside in Cape Coral, Fl. My brother [redacted] bought a car from you. He recommed your dealer ship.

I had my sports car (2 door) more then 3 times at service, a waiting time of 3 hours and better. (AT O,BRIENS FT. MYERS.)

A new motor had to be put in for the window on the drivers side. The courtesy was good, but was out lunch twice, waiting for them to check out the brakes, the car pulled to one side.

The car was aligned 3 times from Ft. Myers service. The wheel pulled to the right on braking. On Set. 17th they had there top mechanic test drive the car, and he said the wheel was pulling to the right & left) The supervisor advised the mechanic to call Hyundai and was told to order heavy

duty bolts. (THIS IS A NEW CAR, IT SHOULD NOT BE, IT CAME FROM THE MGR. & WAS TESTED. The caliber was checked for the front end. I now have a ^{on} other appt. (4th time) 8:00 AM to have this part put into place. I have a business to run for my-self.

They didn,t offer me a courtesy car. Now I have to wait 5 days for the part. I feel the seviceDept. did not pay attention to my problem. As I stated this car was bought in Delray Beach. The oil change was was at 400 miles at O,BRIEN FT. MYERS.

I feel the service det. should pay attention to the problem, and not make me loose moé than 13 hrs waiting time. The records will prove it. I know have to go back to Delray Beach for quality service.

VOD
NAK
aas
11/8/04
The
[signature]

REG. TAX	INIT. REG. FEE	COUNTY FEE	MAIL FEE	SALES TAX	TITLE FEE
\$1.60	\$	\$7.75	\$	\$0.00	\$29.00

PLATE ISSUED	DATE ISSUED	INTERNET KIOSK FEE	VOLUNTARY CONT. TOTAL	GRAND TOTAL
	09/14/04	\$0.00	\$	\$38.35

FLORIDA VEHICLE REGISTRATION

DATE ISSUED: 09/14/04
DL#: F200420373220
TAG#: [REDACTED] DECAL#: 09293055 EXP: 09/02/05
VIN: KMH#NGSF74U [REDACTED] TC: 91316562 YR/MK: 2004 HYUN

[REDACTED]
[REDACTED]
CAPE CORAL, FL [REDACTED]

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).