

For Some Reason my name was put on the wrong vehicle - I made the necessary changes below,

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 252 Date Received: 08-NOV-2004 Repository: ☐ Reference No.: 10089642	
OWNER INFORMATION (Type or Print)					
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]		E-mail Address: [REDACTED]	
Address: [REDACTED]		Evening Telephone Number: [REDACTED]			
City: WINCHESTER	State: KY	Zip Code: [REDACTED]			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, provide your name or address to the vehicle manufacturer. Signature of Owner: [REDACTED] Date: 11/19/04					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4G2785XVC		Make: JEEP	Model: Limited Grand Cherokee	Model Year: 1997	
Date Purchased: 6-30-03	Dealer's Name and Telephone Number: STATION AUTO SALES		Engine: No. Cylinders: 6	Fuel Type: Gas	
Original Owner: [REDACTED]	Dealer's City: Winchester	State: Ky	Zip Code: 40391		
Transmission Type: AUTOMATIC	☒ Antilock Brakes	Powertrain: 4 Wheel Drive	Vehicle Component Code: 141000-410-2000-2000	Multiple Failure: <i>Slow Speed Steering to the left. It has failed 4 times - but the rest of the time it works fine.</i>	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s): 08-NOV-2004	Failure Mileage: 141,482	Failure Speed: 05	<i>Slow Speed Steering to the left,</i>		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make:	Tire Model (Name or Number):		Tire Size (Example P215/85R15)		
DOT No. (Example: DOTM1A8C036)	☐ Original Equipment	Failure Location:			
Tire Component Code:	☐ Prior Repair		Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash: ☒ Yes ☐ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: 0	Number of Deaths: 0	Reported to Police: ☒ N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
CONSUMER'S VEHICLE WAS TRAVELING 65 MPH AND ANOTHER VEHICLE CROSSED INTO CONSUMER'S VEHICLE PATH HEAD ON, RESULTING IN A COLLISION. UPON IMPACT, BOTH FRONTAL AIR BAGS DID NOT DEPLOY. DRIVER SUSTAINED HEAD AND BACK INJURIES. DRIVER WENT TO THE DOCTOR THE NEXT DAY. VEHICLE WAS TOWED, AND TOTALLED BY THE INSURANCE COMPANY.					
When making a Left turn in parking lots at very low speed the steering locks up and will not turn left at all. It will turn right just fine after this happens and sometimes I can then turn back to the left just fine - other times I have to back out of the parking place and find another where I can turn right. It does not do this every time - just periodically.					
Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There have been no crashes with this problem because I
am always going so slow when pulling into a parking place
This problem does not show up at speeds above 5 MPH

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

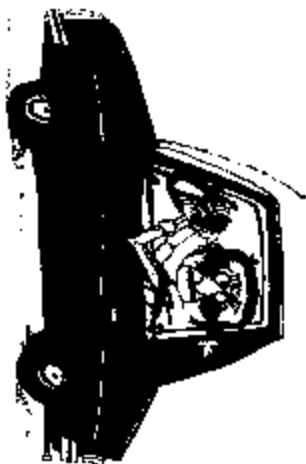
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration
www.nhtsa.dot.gov/online