



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2005 JAN 21
08-NOV-2004

Repository ☐

2-32
Reference No.
10099581

OWNER INFORMATION (Type or Print)

Name XXXXXXXXXX
Address XXXXXXXXXXXXXXXXXXXXXXXXXXXX
City MENTOR State OH Zip Code XXXXXX

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FCNF53S510XXXXXX

Date Purchased 02-09-01	Dealer's Name and Telephone Number DICKEY-STOUT MOTOR RANCH (806) 359-7116	Model ALLEGRO BAY 34'	Model Year 2001
Original Owner ☒	Dealer's City AMARILLO, TX	State TX	Zip Code 79114
Engine: FORD No: Cylinders 10	Fuel Type: GAS		

Transmission Type AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain FORD	Vehicle Component Code 114000 ELECTRICAL SYSTEM: WIRING
			Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 30-NOV-2003	Failure Mileage 25000 22220	Failure Speed PARKED	LP GAS FIRED FURNACE OR LP GAS SUPPLY LINE
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police Y
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE PARKED VEHICLE CAUGHT ON FIRE. AS A RESULT, THE MOTOR HOME WAS TOTALED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DEC. 1. 2004 1:04PM

MOTORISTS MUT INS CO CLEV BRANCH

NO. 5826958P. 3>.01

WA05

ONEIDA INDIAN NATION



ADMINISTRATIVE OFFICES

223 Genesee Street
Oneida, N.Y. 13421
Phone: (315) 829-8900
Fax: (315) 829-8958

Today's Date: 11/29/9

TO: Pat Sienior

COMPANY: McGraw Hill Mutual Ins Co.

FAX NUMBER: 1-800-365-2538

FROM: Steve Ogden

NAME OF DOCUMENT(S): Claim # [REDACTED]

NUMBER OF PAGES: _____ (THIS PAGE NOT INCLUDED)

COMMENTS: Here is ON-011873-03 on the [REDACTED] RV
File + also ONP0033 which you need.

PLEASE CALL THE FOLLOWING NUMBER IF YOU DID NOT RECEIVE ALL OF THE PAGES: (315) 829-8900

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential, and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone.

8. 0015 hrs. ... An attempt to notify RV Park Manager Deborah Schneider-Moore was negative. Contact was finally made with her at 0045 hrs.

9. 0030 hrs. ... Officer Manwaring contacted the Madison County Red Cross (363-2900) regarding finding temporary housing for the victims of the fire. Red Cross Shift Supervisor Susan Tonra responded to the scene, stating that the Red Cross would make accommodations for the victims at the Comfort Suites (829-3400) at Vernon Downs.

10. See Officer Cummings' report for additional information.

CUMMB:11/30/2003 02:25 -

1. At 23:46 hrs. Sgt. Sowich and writer were dispatched to the RV Park regarding a report of a trailer fire. Both units arrived at 23:48 hrs. and observed a recreational vehicle fully engulfed in flames in the 100 section of the RV Park.

2. Town of Verona Fire Dept. arrived within minutes and began fighting the fire.

3. N.Y.S.P. Trooper Mark Hale (1D40) was on the scene, and he had the owners of the trailer (that was on fire) in his patrol vehicle.

4. The owners were identified as being [REDACTED], DOB 02/25/48, and his wife [REDACTED], DOB 10/25/48, both of [REDACTED], Mentor, Ohio [REDACTED], phone [REDACTED]. Also in the patrol vehicle was the owner's dog (an 8 year old beagle named "Maggie").

5. Writer spoke with [REDACTED] who stated he and his wife were asleep in their motor home when they were awakened by Maggie, who was panting and having difficulty breathing. Once awakened, [REDACTED] noticed smoke coming from a propane furnace located in the front of the motor home. He attempted to turn on a exhaust fan, but there was no power. He then noticed the propane unit on fire and tried to extinguish it with a fire extinguisher with negative results.

6. He and his wife then fled the motor home after realizing they could not put out the fire.

7. [REDACTED] then knocked on his neighbor's trailer to awaken him for assistance in calling the fire department.

8. This neighbor was identified as [REDACTED], DOB 08/25/58, of [REDACTED], Southwick, MA, [REDACTED] dialed 911 to report the fire.

9. Prior to the fire department's arrival, [REDACTED] and [REDACTED] awakened the other neighbors adjacent to their trailers to warn them of the fire. They were identified as [REDACTED], DOB 02/14/69 and his girlfriend [REDACTED], DOB 04/04/61 who both reside at [REDACTED] Vernon, NY, phone [REDACTED]

WADE

10. The only people who complained of any injuries from the fire were Mr. and Mrs. [REDACTED] who both complained of having minor smoke inhalation.
11. Vineall Ambulance personnel who were on the scene, spoke to Mr. and Mrs. [REDACTED] and asked if they wanted to go the hospital for treatment, but they both declined.
12. Mr. and Mrs. [REDACTED]'s 2001 Allegro- Bay 35 foot motor home (that was completely destroyed by the fire) was valued at approximately \$100,000.00. [REDACTED] stated the motor home was covered by insurance.
13. [REDACTED] informed writer that he and his wife arrived at the RV Park on 11/26/03 while enroute back to their residence in Ohio.
14. Sgt. Sowich had headquarters call the Inn and the Casino Hotel to assist in getting accommodations for Mr. and Mrs. [REDACTED] and were advised that all rooms were booked.
15. Sgt. Sowich then had headquarters contact the Madison County Red Cross Office in Oneida, NY for their assistance.
16. Two representatives from the Red Cross Office [REDACTED] & [REDACTED] arrived on the scene and found accommodations for Mr. and Mrs. [REDACTED] at the Comfort Suites at Vernon Downs. They were not able to transport, so Trooper Hale transported them to the hotel.
17. RV Park manager Deborah Schneider-Moore was notified by Sgt. Sowich of the fire and for her to inspect the scene in the morning for any damage to Nation property.
18. Writer secured photos of the fire scene. See enclosures.
19. E-Mail notifications made.
20. Case closed by investigation.

Enclosures:

1. 12 digital photos

Certified by

Bruce E. Cunningham P-70
*Sgt. Glavin*Dated: 11-30-03

11/2/00 1.20048

1104FM53614 MOTORISTS MUT INS CO CLEV BRANCH

NEW YORK STATE

INCIDENT
REPORT
F-40-1

FDID 33046		Department Name Verona Fire Department				Alarm Box OIN	District 02:54	Time 02:54	REV. 2	REPORT ☐				
Incident No. 110395	Exp. 00	Mo. 11	Day 29	Yr. 03	Day of Week Sat	Alarm Time 23:43	Time Out 23:46	Arr. Time 23:50	FIRE SERVICE RESPONSE					
Street 5066 RT 366/Verona, NY 13478							Rm. Or Apt.	Personnel 018						
City Verona, NY							ZIP 13478	Census Tract No.	Engines 003					
Last, First [REDACTED]							MUTUAL AID (check one)		Aerials 000					
Last, First [REDACTED]							1) ☐ RECEIVED		Tankers 000					
Street [REDACTED]							2) ☐ GIVEN		Other Veh 001					
City MENTOR							State OH	ZIP [REDACTED]	IF HAZARDOUS MATLS INVOLVED					
PLEASE PUT APPROPRIATE CODE NUMBER IN BOX FOR EACH CATEGORY														
METHOD OF ALARM FROM PUBLIC		TYPE OF SITUATION FOUND				TYPE OF ACTION TAKEN				Class				
1 Telephone 2 Municipal Alarm 3 Private Alarm 4 Radio 5 Verbal 6 Home dialer 7 Tie-line 8 Voice signal; Fire alarm system 9 Cable TV link		11 Structure fire 12 Any fire outside a structure where the material burning has a value 13 Vehicle fire 14 Trees, brush, grass fire 15 Refuse fire (material burning has no value) 16 Explosion, no after-fire 17 Outside spill, leak with fire				19 Fire/explosion not classified 20 Overpressure rupture (no combustion) 30 Rescue 32 EMS Only 40 Hazardous condition 50 Service call 60 Good intent call 71 False malicious 73 False malfunction 74 False unintentional				1 Extinguishment 2 Rescue 3 Investigation 4 Remove Hazard 5 Standby 6 Salvage 7 Ambulance 8 Fill in, move up 9 Cancelled en route				Amount
2		13				1 Primary Secondary				Inci-Ref'd Injuries FS 000 Other 000				
										Inci-Ref'd Fatalities FS 000 Other 000				
										Juvenile involved? ☐ Yes ☒ No				
IGNITION FACTOR Mechanical Failure (not Class)														
59														
Fill in this section if "TYPE OF SITUATION FOUND" is 11, 12, 13, 16, 17, 19 ONLY (Refer to coding sheet)														
MULTI-USE PROPERTY COMPLEX Mobile Home Park Complex		AREA OF FIRE ORIGIN Heating Equip., Water		EQUIPMENT INVOLVED IN IGNITION Heating System (not Class)		FIXED PROPERTY USE Variable Use; Recreation								
47		62		19		12								
FORM OF HEAT OF IGNITION Heat From Equipment		TYPE OF MATERIAL IGNITED Plastic - Not Classified		FORM OF MATERIAL IGNITED Interior Wall Covering		15								
18		49		15										
IF HEATING EQUIPMENT INVOLVED, TYPE OF FUEL USED		1 Kerosene 2 LPG 3 Electric		4 Wood 5 Coal 6 Oil		7 Natural Gas 8 Gasoline 9 Other		PROPERTY DAMAGE CLASSIFICATIONS						
								7						
CONDITION UPON ARRIVAL		MOBILE PROPERTY TYPE		20 Freight road transport 30 Rail transport 40 Water transport 50 Air transport 60 Heavy equipment 70 Special vehicles, containers 99 Other mobile property types		1 \$1-99 2 \$100-999 3 \$1,000-9,999 4 \$10,000-24,999 5 \$25,000-49,999		6 \$50,000-149,999 7 \$150,000-499,999 8 \$500,000-999,999 9 \$1,000,000 OR MORE 0 NO DOLLAR LOSS		Value 7				
1 Overheat 2 Smoldering 3 Open flame 8 Out on arrival		11 Automobile 12 Bus 13 Motorcycle, snowmobile 14 Motor home 15 Travel trailer 17 Mobile home		14		Is property abandoned/vacant? 1 ☐ YES 2 ☒ NO				Damaged				
3														
If Mobile Property		Yr. 01	Make ALLEGRO BAY	Model ALLEGRO BAY	St. Lic. Number OH LOE6993	Serial Number/VIN 000000000000								
If Equipment Involved in Ignition		Yr. 01	Item ALLEGRO BAY	Make ALLEGRO BAY	Model 0000000	Serial Number 000000000000								
NO. OF STORIES		EXTENT OF DAMAGE				DETECTOR PERFORMANCE 1 ☐ PRESENT 2 ☐ NOT PRES								
1 Single Story 2 Two Stories 3 3 or 4 4 5 or 6 5 7 to 10 6 11 to 20 7 21 to 50 8 Over 50 9 Below Grade		1 Confined to the object of origin 2 Confined to part of room or area of origin 3 Confined to room of origin 4 Confined to fire-rated comp. of origin 5 Confined to floor of origin 6 Confined to structure of origin 7 Extended beyond structure of origin 9 No damage of this type				IF PRESENT, TYPE OF CLOSEST UNIT ☐ SMOKE 2 ☐ HEAT								
BUILDING HEIGHT		CONSTRUCTION TYPE				POWER SUPPLY 1 ☐ BATTERY 2 ☐ A/C								
☐		1 Fire Resistive 2 Noncombustible 3 Heavy timber 4 Ordinary 6 Frame				1 In room of fire; operated 2 Not in room of fire; operated 3 In room of fire; did not operate 4 Not in room of fire; did not operate 5 In room; fire too small to operate 9 Not classified								
LEVEL OF FIRE ORIGIN		SPRINKLER PERFORMANCE				IF DETECTOR DEFECTIVE-Brand, Serial No.								
☐		1 Equipment operated 2 Equipment in service, did not operate 3 Equipment present; fire too small to operate 8 No equip present in room/space of origin 9 Equipment not in service												
FIRE REFERRED FOR INVESTIGATION TO:														
ADDITIONAL FIRE DEPARTMENT INFORMATION (see coding sheet)														
ITEM		CODE		ITEM		CODE		ITEM		CODE				
Officer in Charge (name, position)		Date		Member Making Report (if different from Officer)		Date								

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Fire

Saturday Night, Nov 30, 2003

We were in our motor home, asleep. We were at The Villages of Turning Stone, a campground on the Oneida Nation Indian Reservation.

My wife woke me up saying that Maggie, our Beagle was coughing and something smelled funny. I got up and went to the kitchen where I smelled smoke coming out of where the furnace is located. Our night light over the dinette was enough light to see by. I opened the pots & pans drawer and smoke billowed out and I set the drawer at my feet in the aisle. The smoke detector was also going off. I opened the range hood damper and turned on the exhaust fan. As I was opening the ceiling exhaust fan the 110 volt shore power went off. I knew I had to get some air. When I opened the entry door, I saw orange light and knew it was a fire. Going down the steps I grabbed the fire extinguisher. A narrow flame was shooting out of the bottom of the storage compartment about 3-4' aft of the entry door on the passenger side of the motorhome. I emptied that fire extinguisher into that flame with no effect. I realized at that moment we were in danger. I yelled to my wife, [REDACTED] to get out. She ran out with only her night gown on. As I was putting on my jeans and slipping into my work boots, she yelled that Maggie was still inside. I found Maggie, trapped behind that pots and pans draw that I set in the aisle. I picked up Maggie and got her outside, but I don't remember placing her on the ground. I must have thrown her. I tossed by wife's boots out to her. I tossed out her jeans and jacket, I put mine on. I grabbed the keys off the hook along with the flashlight.

I used the keys to open the forward storage compartment to get the other fire extinguisher. By that time the storage compartment latch/lock had melted revealing a 2 x 4" hole. I stuck the nozzle of the second fire extinguisher in that hole and upwards. I just about put the fire out when the fire extinguisher was empty, but the propane fueled the fire back with a vengeance. Flames were now climbing the wall. Maybe three or four minutes had now elapsed.

There was a fifth wheel camper next to us, but I didn't think anyone was home. Next to them was a travel trailer and van. I had seen lights on when I took Maggie for a walk before bed. I ran to the travel trailer and pounded on the door yelling to call 911 there was a fire. The man inside finally understood the situation. Going back to my wife, it dawned on me that he might not have a cell phone. Mine was on the kitchen counter, charging. I ran back to the motorhome, reached in and yanked it free.

I then called 911 on my cell phone. As that conversation was ending a New York State Trooper arrived and immediately ran to our burning motorhome. I yelled and waved my flashlight to get his attention. I let him know that we were safe and everyone was out. I told him to get away because of the propane and gasoline. He then directed our neighbors to get their trucks out of harms way, but that there was not time to move the trailers. The Oneida Nation Police and the fire department arrived along with the rescue squad. Meanwhile, the trooper put us in his patrol car to get warm. An EMT interviewed us about these events, and if we needed first aid. Maggie, [REDACTED] and I did not suffer any burns. Our throats and lungs were not burning. We declined hospitalization. We had to stay with Maggie since she was hyperventilating and trembling. She

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was more terrified than us. The trooper contacted Oneida Red Cross. She found us a room in a nearby town, since all the rooms around the Turning Stone Casino were booked. When [REDACTED] from the American Red Cross arrived with her partner. The trooper transported us and followed her to the Miracle Isle Hotel. The Red Cross women took us to our room.

In the room, she interviewed us and provided vouchers for the room and meals. It was tough to see, we both had lost our glasses to the fire and our watches. Susan then suggested that we call our insurance company. We eventually got through to an emergency agent who took our information and said someone would call within a half hour to 45 minutes. If we did not hear back by then to call her back. By this time it was after 2:00 am Sunday. Susan and her partner left saying that they would be in contact later that day.

Around 3:00 am Sunday, Bob Hart from Motorists Insurance called us. After getting the basics, he wanted to know if we needed anything. We said we would need clothing and a rental car to get back home, but that I had my wallet, with driver's license, credit cards and ATM card. We did not have our car with us on this trip that we usually have, due to the possibility of some snow storm.

After a fitful night, we went down to walk Maggie and get something to eat. The lady at the desk said that we could take from the breakfast buffet back to our room since Maggie would not be allowed in the restaurant. She then said that the hotel had a dog and she gave us some dog food. She wanted to know if there was anything else we needed. We inquired about a rental car. She said to go eat and she would find something for us.

She informed us that there were no rental companies open, close by, and that Syracuse Airport was the only other location open on the holiday weekend. Now we had to find a way to get to Syracuse Airport. She found a taxi that would take us. Thanks God for ATM's. I had \$1 in my wallet and my wife found \$22 in her jacket pocket. Not nearly enough for the cab ride. The hotel ATM provided us with much needed cash. Avis at the airport rented us a car for one-way travel (the others had to be returned to the Syracuse Airport, only.) Once in the car, we hit Wal-Mart for some clothing and bottled water. We got dressed at the hotel and checked out with many thanks. They would not take the Red Crosses food voucher saying our food was free. We checked in with [REDACTED] from the Red Cross.

Taking turns we arrived home late Sunday night.

We had been on the road since November 23, 2003 to visit our oldest son in New Hampshire. Everything regarding the motorhome was in top working order. No funny noises or things not working right. It was a wonderful motorhome that we adored.

[REDACTED]
Written December 8, 2003