



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

Repository

2005 JUNE 26 04-NOV-2004

Reference No.
10099388

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City BROCKWAY State PA Zip Code [Redacted]

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 11.30.04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FAFP52U0WG [Redacted]
Make FORD Model TAURUS Model Year 1998
Date Purchased 11-98 Dealer's Name and Telephone Number MURRY FORD 814-371-6600 Engine: No. Cylinders 6 Fuel Type:
Original Owner Dealer's City DOBOLS State PA Zip Code 15804
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 021210 SUSPENSION:FRONT:SPRINGS:COIL SPRINGS
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 21-OCT-2004 Failure Mileage 61000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/B5R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THERE IS A SNAPPING AND CRACKING NOISE WHENEVER THE STEERING WHEEL IS TURNED. THE ENTIRE FRONT SPARNS RUSTED BECAUSE OF THE BAD METAL USED BY THE FACTORY. THE MANUFACTURER WILL BE CONTACTED. *AK

Frame
All part connected to front frame still has paint on them AND seem to be ok front frame is rusted out AND broke frame was NOT built with good steel AND PAINTED RIGHT Bob meckley from Murrays Ford SAID service tech say they have problems with car that run everstate alot so that know the problem is there

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FRONT FRAME WAS NOT BUILT RIGHT

NEW ADDRESS



MAPLE PARK IL



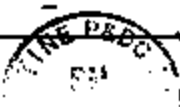
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

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and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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