



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

04-NOV-2004

Repository ☐

Reference No.
10089384

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WESTERLO State NY Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
3B7HF13Y1XG
Make DODGE Model RAM 1600 Model Year 1999
Date Purchased 11-1999 Dealer's Name and Telephone Number Denayca Dodge 518-869-0148
Original Owner ☒ State NY Zip Code 12207
Engine: 318 No. Cylinders 8 Fuel Type: GAS
Transmission Type AUTOMATIC ☒ Antilock Brakes Powertrain ☐ Cruise Control
Vehicle Component Code 176100 LATCHES/LOCKS/LINKAGES:HOOD:LATCH
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-NOV-2004
Failure Mileage 94000
Failure Speed 45 ⁷⁰/₅₀

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC035) ☐ Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police NO

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHEN DRIVING 45 MPH HOOD LATCH DISCONNECTED FROM THE VEHICLE. THIS CAUSED THE HOOD TO FLY UP, HITTING THE WINDSHIELD.
CONSUMER PULLED OVER, AND LATCHED THE HOOD DOWN. DEALERSHIP WILL BE NOTIFIED. *AK

See Copy of Estimate to Ins. Co. Who PD The Body Shop Repair it.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On 10/29/04 between 5+6pm I was TRAVELING IN A Westerly Direction on SR 85 between 45+50mph. Entering onto Flood RD, When the hood Came Flying up For AN Unknown Reason. IT hit the Windshield & Roof of Vehicle, Damaging the hood & hindage with some Assistance. We Were Able TO Close the hood. & latch it. ON I Contacted your Agency AFTER Several Times Talking TO Chrysler /Daimler Corp. They kept saying my Vehicle isn't on the Recall list, According TO my VIN # & There's Nothing they Can do. I notified the dealer of the problem & there Service Supervisor Rink Finney, said my Veh's had NO Recall. I believe there is some Recourse, because there is a First Time this Can happen TO A Veh. with NO Recall. I THIR this claim @ my Ins. Co & Repairs were made & I feel Chrysler owe me something.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration
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11/23/2004 at 08:59 AM
82384

Job Number:

TOWN LINE AUTO
License #:7094330 Federal ID #:112668960
6501 Rte 32
So. Westerlo, NY 12083
(518)966-8003 Fax: (518)966-8761

PRELIMINARY ESTIMATE

Written By: John Dolce #IA-909954
Adjuster:

Insured:
Owner:
Address:

WESTERLO, NY

Day:
Evening:

Inspect
Location:

Insurance
Company:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:

Point of Impact: 12. Front

Days to Repair

1999 DODG BR1500 4X4 QUAD CAB 8-5.2L-FI 4D LONG GREEN Int:
VIN: 3B7HF13Y1XG Lic: NY Prod Date: Odometer: 94000
Intermittent Wipers Dual Mirrors Clear Coat Paint
Power Steering Power Brakes Anti-Lock Brakes (2)
Driver Air Bag Passenger Air Bag Split Bench Seats
Rear Step Bumper

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		HOOD & GRILLE				
2	Repl	Hood from 12-6-93	1	645.00	1.5	3.2
3		Add for Clear Coat				1.3
4		Add for Underside(Complete)				1.6
5	Repl	Lock	1	35.70	0.5	
6	Repl	RT Hinge from 10-20-97	1	76.50	0.3	0.3
7	Repl	LT Hinge from 10-20-97	1	76.50	0.3	0.3
8#		HAZARDOUS WASTE	1	3.00		
9#	Repl	Corrosion Prof	1	10.00		
10#	Repl	Cover Vehicle for Overspray	1	5.00	0.3	
Subtotals ==>				851.70	2.9	6.7

PRELIMINARY ESTIMATE

1999 DODG BR1500 4X4 QUAD CAB 8-5.2L-P1 4D LONG GREEN Int:

Parts		851.70
Body Labor	2.9 hrs @ \$ 42.00/hr	121.80
Paint Labor	6.7 hrs @ \$ 42.00/hr	281.40
Paint Supplies	6.7 hrs @ \$ 22.00/hr	147.40
Body Supplies	2.9 hrs @ \$ 2.00/hr	5.80

SUBTOTAL		\$ 1408.10
Sales Tax	\$ 1408.10 @ 8.2500%	116.17

GRAND TOTAL		\$ 1524.27
ADJUSTMENTS:		
Deductible		0.00

CUSTOMER PAY		\$ 0.00
INSURANCE PAY		\$ 1524.27

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR COMMERCIAL INSURANCE OR A STATEMENT OF CLAIM FOR ANY COMMERCIAL OR PERSONAL INSURANCE BENEFITS CONTAINING ANY MATERIALLY FALSE INFORMATION, OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO, AND ANY PERSON WHO, IN CONNECTION WITH SUCH APPLICATION OR CLAIM, KNOWINGLY MAKES OR KNOWINGLY ASSISTS, ABETS, SOLICITS OR CONSPIRES WITH ANOTHER TO MAKE A FALSE REPORT OF THE THEFT, DESTRUCTION, DAMAGE OR CONVERSION OF ANY MOTOR VEHICLE TO A LAW ENFORCEMENT AGENCY, THE DEPARTMENT OF MOTOR VEHICLES OR AN INSURANCE COMPANY, COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME, AND SHALL ALSO BE SUBJECT TO A CIVIL PENALTY NOT TO EXCEED FIVE THOUSAND DOLLARS AND THE VALUE OF THE SUBJECT MOTOR VEHICLE OR STATED CLAIM FOR EACH VIOLATION.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TA94 Database Date 11/2004, CCC Data Date 11/2004, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (-) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as INQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided by National Auto Glass Specifications, Inc. Pound sign (\$) items indicate manual entries. Some parts that are described as Recon. may be OE Surplus parts or other OE parts offered at a special pricing discount. For further clarification please review the Suppliers List attached to this estimate, or consult the appraiser or estimator.

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