



DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received 2004 NOV -1 PM 12: 33	Od_or _____ rt_dt _____ od_rt _____ up_itr _____
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Reference No.
10099366

OWNER INFORMATION (Type or Print)

Name: [Redacted]
 Street: [Redacted] Apt. No. [Redacted]
 City: **DALLAS** State: **TX** Zip Code: [Redacted]

Daytime Telephone Number
[Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **10/13/04**

PRODUCT INFORMATION

Vehicle Identification No. (VIN): (Located at bottom of windshield on driver's side)
1G4AG554056 Major: **BUICK** Model: **CENTURY** Year: **1995**

Purchased Date: **Apr. 1999** Dealer's Name: **EWING BUICK** Engine Size (CID/CC/L): **?** Turbo Diesel
 New Used Dealer's City: **PLANO** State: **TX** Zip Code: **75093** No. Cylinders: **4** Gas Fuel Injection

Manufacture Date (on driver's door or pillar): **CAR TOTALED, TOOK TO BODY SHOP, SOLD FOR PARTS, DO NOT HAVE** Transmission Type: Manual Automatic
 Restraint System: Driver-side Air Bag Motorbelt Passenger-side Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Truck Minivan Motorcycle Other
 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: **/** Tire Name: _____
 Complete Tire Size: _____ DOT No.: _____

No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s): _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

On 8/26/04 around 8:45 a.m. I pulled into a parking space at a Waffle House in Richardson, Texas. I discovered I was not parked straight in the space, so I backed up into the exit and entrance space for customers entering the parking area. I had my foot on the brake and as I shifted into drive, my car suddenly took off at a fast pace. It jumped the curbing around the parking area, went across the sidewalk and 6 lanes of traffic, up on the grounds of a building, which at that point, was hilly, turned east knocked down a crepe myrtle tree at the base, proceeded to a parking lot where fortunately there was an unoccupied space, went thru it and ended up hitting a van on the right rear bumper. The car was going at such a fast speed I could not do anything to stop it. I have a friend that knows of someone that had a similar experience and it was determined that the transmission had frozen and that even cutting off the ignition would not have stopped the car. I was not hurt nor was anyone else. It was a terrifying ride I have written Buick about the situation, but have not had a reply as yet

The car was totaled and towed to a body shop. They could not keep it more than 5 days and the remains were sold to someone for what parts could be salvaged.

In looking for a replacement I have found that there are a number of Century cars being turned in for other vehicles. Makes me wonder for what reason. .