



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_tr _____

2004 NOV -3 PM 2:30

Reference No.

100 99356

OWNER INFORMATION (Type or Print)

Name _____
Street No. _____ Apt. No. _____
City Schente State TX

Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 10/20/04

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) <u>1GCHC24U41Z</u>		Make <u>Chevrolet</u>	Model <u>Silverado</u>	Year <u>2001</u>
Purchased Date <u>5-17-01</u>	Dealer's Name <u>Don Maxwell Chevrolet</u>		Engine Size (CID/CCA) <u>6.0</u>	☐ Turbo ☐ Diesel ☒ Gas
☒ New ☐ Used	Dealer's City <u>New Braunfels</u>	State <u>TX</u>	Zip Code _____	No. Cylinders <u>8</u> ☒ Fuel Injection
Manufacture Date (on driver's door or pillar) <u>2-01</u>	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driver's Air Bag ☐ Motorcyclist ☒ Passenger's Air Bag ☒ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel
		Vehicle Type ☐ Car ☐ Sport Utility ☒ Truck ☐ Van ☐ Motorcycle ☐ Other	Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) <u>Tires</u>	Location ☒ Left ☐ Front ☒ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand <u>Firestone</u>	Tire Name <u>Firestone (T)</u>
Complete Tire Size <u>LT245/75R16E</u>	DOT No. <u>(?)</u>
No. of Failures <u>2</u>	Date(s) of Failure(s) <u>7-11-04 and 8-6-04</u>
Mileage at Failure(s) <u>56,330</u>	<u>255,481</u>
Vehicle Speed at Failure(s) <u>55-60</u>	Failed Part(s) Available? ☐ Yes ☒ No
	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Reported to Manufacturer ☒ Yes ☐ No <u>Insurance doing</u>
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

On 7-11-04, south of Malaga, New Mexico the tread was lost on the left rear tire. Damage was sustained to the left side of truck. Total cost to replace \$1,819.12. New tire was purchased in Colorado, N.M. from Forrest Tire. Replacement was a Kelly. On 7-12-04, on return trip from Olympia, WA the right rear tire lost tread, north of Artesia, N.M. Forrest Tire in Colorado, N.M. replaced rear & 2 front tires (Kelly) & was now afraid to trust the front Firestone tires to get me home.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Total cost of repair, right side of truck was \$1,155.92.
My previous truck had Goodyear tires and never
got a flat, blow-out or lost tread. These Firestone
tires lost tread twice!!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V001)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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1-888-327-4236

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