



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od or
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NOV 3 PM 2020

Reference No.

1009355

OWNER INFORMATION (Type or Print)

Name _____
Street _____ Apt. No. _____
City HAZELWOOD State MISSOURI Zip _____
Daytime Telephone Number () _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will not use your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 10/23/04

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)
4 2 P 6 7 8 H 1 2 3 _____
Make COLEMAN - FLEETWOOD Model BAYSIDE ELITE TENT TRAILER Year 2003
Purchased Date 4/17/03 Dealer's Name APACHE VILLAGE Engine Size (CID/CC/L) N/A ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☐ Used Dealer's City HAZELWOOD State MISSOURI Zip Code 63043 No. Cylinders _____
Manufacture Date (on driver's door or pillar) _____ Transmission Type ☐ Manual ☒ Automatic ☐ Other _____
Restraint System ☐ Driver's Side Air Bag ☐ Motor Belt ☐ Passenger's Side Air Bag ☐ 2-Point Belt ☐ 3-Point Belt ☒ Other _____
Cruise Control ☐ Yes ☒ No ☐ Other _____
Drivetrain ☐ 2-Wheel ☒ 4-Wheel ☐ Other _____
Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other TENT TRAILER
Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☒ Other POP UP

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) ROOF LIFT SYSTEM Location ☐ Left ☐ Right ☐ Front ☐ Rear ☒ Original ☐ Replacement ☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____
Complete Tire Size _____ DOT No. _____
No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____
Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured NONE Number of Fatalities NONE Reported to Manufacturer ☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

ROOF COLLAPSED ON RAISING. SEE ATTACHED LETTER AND VIDEO

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882


Hazelwood, Mo.
Oct 15, 2004

TO: Fleetwood Folding Trailers, Inc.
238 Beacon Street, P.O. Box 111
Somerset, Pennsylvania 15501

CC: National Highway Traffic Safety Administration, Apache Village

TO WHOM IT MAY CONCERN:

I am writing to you about the problem we had with our Coleman Folding Trailer.

This trailer is a 2003 Bayside Elite, vehicle identification number is 4CP678H1237  was purchased from Apache Village Hazelwood, Mo., April 17 2003.

The roof collapsed on raising. Fortunately no one was inside, this failure is potentially a fatal hazard.

At the time of the collapse the shaft the hand crank drives came out in my hand. When looking at the shaft there was a roll pin sheared on one side of the small end of the shaft. (internal end). Looking at the roll pin it was driven in less than half diameter of the drive shaft, we have pictures.

What frightens me is that the set up before the collapse my wife was inside, I found the door did not fit because the roof was not up fully. I went outside and cranked another two turns to raise the roof. If the next set up it collapsed, how close was it to failure at that time. The violence the roof fell could have killed her.

Aside from the danger was the great inconvenience and great aggravation and additional cost of lodging and meals and towing an unusable trailer great distance.

At the time of the collapse the tenting material hung outside of the roof. This caused the material to collect a lot of road dirt.

Showing the drive shaft to a mechanic at Apache Village he said the roll pin was the wrong pin.

The lift system was repaired by Apache Village. I was disappointed that no attempt was made to clean the dirty fabric caused by the roof failure.

My wife now said that she will never get in again. We have lost all faith in this trailer.

I wonder how many other Coleman/ Fleetwood trailers have this problem?

I have contacted the National Highway Traffic Safety Administration.

Sincerely,

