



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository

03-NOV-2004

Reference No.
10099347

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: BROOKLYN State: NY Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: KMHNM65D64L [REDACTED] Make: HYUNDAI Model: TIBURON Model Year: 2004
Date Purchased: 10/25/04 Dealer's Name and Telephone Number: HYUNDAI RTI AUTO MALL 792-875-2200 Engine: No. Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: AVENEL State: N.J. Zip Code: 07001
Transmission Type: AUTOMATIC Antilock Brakes: Cruise Control: Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 180000 VEHICLE SPEED CONTROL Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 03-NOV-2004 Failure Mileage: 162 Failure Speed: 1 MILE PER HOUR
ENTERING PARKING SPACE CAR ACCELERATED TO A HIGHER SPEED (WITH MY FOOT ON BRAKE)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/85R15): _____
DOT No. (Example: DOTM19ABC036) Original Equipment: Prior Repair: Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), see instructions.)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to this failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER APPLIED THE BRAKES AND PEDAL WENT TO THE FLOOR. VEHICLE SUDDENLY ACCELERATED UNCONTROLLABLY. CONSUMER WAS ABLE TO CONTROL THE VEHICLE, AND DROVE IT TO THE DEALER FOR INSPECTION. HOWEVER, MECHANIC COULD NOT DUPLICATE THE PROBLEM. CONSUMER INFORMED THE MECHANIC THAT THIS PROBLEM OCCURRED MORE THAN ONCE AND HAD NOT BEEN RESOLVED. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invo(s). ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*See - copy of letter
sent to Hyundai 11/17/09*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



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Administration
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1-888-327-4236

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



**VEHICLE
OWNER'S**

11/17/04

Reference File # [redacted]

Hyundai - Tucson VIN# KMHHA65D64U [redacted]

Present mileage of car - 182 MILES

Damages - Front Bumper - RIGHT SIDE OF AUTO - Hood - BOTH SIDES - AS SEEN IN PHOTOS.

There was no personal injury to anyone, except stress to myself.

I don't feel comfortable driving this car, or safe driving this car.

It has been 15 days since this was reported I have not heard from anyone from Hyundai or the dealer.

on 11/3/04 I had 3 incidents.

① Stopping for a red light the car accelerated to a high speed and had to make a quick turn to avoid traffic, auto finally came to a stop.

② making a left turn by my driveway after driving the auto app. 30 miles, later in the day, at a low speed the auto accelerated again. I called the police dept at Hyundai to report this, they advise to bring the car in B-4- 6:00 PM - the time was 5 PM. I arrived at Hyundai at 5:50 PM police dept was closed. I drove to the showroom to advise what had happened, as I made a left turn into parking space (as shown in police report) this happened.

③ with my foot on brake, the auto again accelerated to a higher speed. There was a scaffold in front of showroom, I crashed into scaffold, scaffold stopped auto - this caused damage to auto as listed above and photos submitted. This was at Hyundai #1 Auto Mall 90-100 Rd 1, Quenah, N.J. 07001

Auto in reference is presently parked in the lot behind the service dept, for the last 14 days waiting for a Hyundai "team" to inspect the problem. As stated Hyundai was called, no response.

Any reference to this claim, please send letter to my office, located at
[REDACTED] Brooklyn, NY [REDACTED]

File #
FA#-#

Nite time file # [REDACTED]

[REDACTED]

P.S. I believe there is a problem with the transmission of this auto

INCIDENT REPORTED TO

U.S. DEPT. of
TRANSPORTATION
WASHINGTON, DC