



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2004 DEC 2009 DEC 03-NOV-2004

Repository ☐

Reference No.
10099306

OWNER INFORMATION (Type or Print)

Name

Address

City

PORT HOPE

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, please print the name or address to the vehicle manufacturer.

Signature of Owner

Date 11/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of dashboard on driver's side

1C3XY69R0L0

Make

CHRYSLER

Model

IMPERIAL

Model Year

1990

Date Purchased

12-13-90

Dealer's Name and Telephone Number

CURTIS CHRYSLER TEL - 99872554

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

6647 MAIN ST. CASS CITY

State

MI

Zip Code

48726

Transmission Type

AUTOMATIC

☒

Antilock Brakes

☒

Cruise Control

Powertrain

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC/ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

29-SEP-2004

Failure Mileage

198000

Failure Speed

SEE RECALL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Check whether incident involved a failure, crash, and/or injury.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE ATTEMPTING TO STOP ABS SYSTEM FAILED. NO IMPACT REPORTED. *AK

(SEE OTHER SIDE)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DRIVING OUT OF PARKING LOT AT WAL-MART APPROACHING INTERSECTION OF M-59 APPLIED
BRAKE'S AT STOP SIGN. THE POWER ASSIST BRAKES WERE LOST. I BROUGHT VEHICLE TO A STOP WITHOUT
AN ACCIDENT. MADE APPOINTMENT AT MCCORMICK CHRYSLER. PIGEON LEFT VEHICLE.
MCCORMICK INFORMED ME THEY DID NOT HAVE TOOLS TO PERFORM RECALL. DROVE VEHICLE
TO CURTIS CHRYSLER. THEY HAD TOOLS FOR RECALL. REPLACED PUMP & MOTOR.
NOT THE BRAKE ACTUATOR PISTON ASSEMBLY AS PER RECALL LOSS. DROVE APPROXIMATELY
175 MILES APPROACHING THE INTERSECTION OF M-142 THE VEHICLE FAILED TO STOP
THE SAME AS THE FIRST TIME. I AVOIDED AN ACCIDENT BECAUSE NO VEHICLES WERE
COMING. TOOK CHRYSLER BACK TO CURTIS. THEY COULD NOT REPLACE BRAKE
ACTUATOR PISTON SEAL ASSEMBLY AS PER RECALL LOSS. THEY SAID THAT
WAS NOT THE PROBLEM. I FEEL THE COMPLETE RECALL SHOULD BE DONE
AS BULLETIN STATES

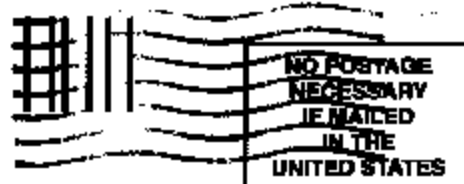
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

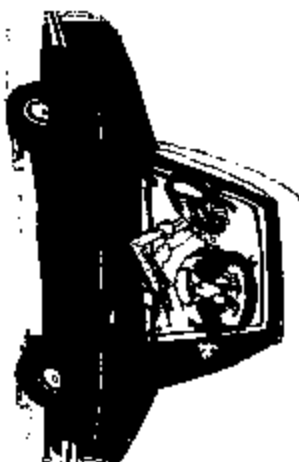
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration
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**Subject: WARRANTY COVERAGE EXTENSION
ON BENDIX 10 ABS COMPONENTS**

DATE: 05-95-18
June 1995

FOR: ☐ LOP dealer
☐ L/E dealer
☐ All dealers
☐ Some offices
☐ Field

This bulletin is issued to clarify dealer inquiries regarding the warranty coverage on certain ABS brake components.

Effective immediately, the warranty on Bendix 10 ABS components is extended to 10 years or 100,000 miles, whichever comes first. The ABS brake piston seal and pump motor assembly are extended to lifetime as per Recall #683. This extension applies to the vehicle regardless of ownership.

Bendix 10 ABS was used on 1990-1993 Chrysler New Yorker, Sedan, Fifth Avenue, Imperial and Dodge Dynasty. 1991-1993 Chrysler Town & Country, Dodge Caravan / Grand Caravan and Plymouth Voyager / Grand Voyager. 1991-1992 Dodge Monaco and Eagle Premier.

NOTE: 1990 vehicles built through March 26, 1990 (MIME 03-26-JCC) are equipped with a Bosch ABS brake system, and therefore are not included in the recall or the extended warranty.

The covered Labor Operations (LOP), LOP description and warranty coverage are as follows:

Labor Operation	Description	Coverage
05-25-25-01	Pressure/Return Line Assembly, replace	10/100
05-38-17-02	Proportioning Valve w/switch, replace	10/100
05-48-07-02	Hydraulic Assembly, test & replace	EXTENDED
05-40-07-93	Piston Assembly Actuator, replace (TSB 05-24-94)	10/100
05-40-25-02	Master Cylinder Reservoir, replace	10/100
05-45-04-01	Pump Supply Filter, replace	10/100
05-45-04-90	Pump Supply Filter, replace (TSB 05-24-94)	10/100
05-60-02-02	Pump/Motor Assembly, replace	EXTENDED
05-60-03-01	Accumulator Assembly, replace	10/100
05-65-01-01	Primary Pressure Transducer, replace	10/100
05-65-03-90	Primary Pressure Transducer, replace (TSB 05-24-94)	10/100
05-65-02-01	Boost Pressure Transducer, replace	10/100
05-65-03-91	Boost Pressure Transducer, replace (TSB 05-24-94)	10/100

Reviewed by ☐ Service Manager ☐ Parts Manager ☐ Office Manager ☐ Other Page 1 of 2

Working To Be The Best.



Office of Defects Investigation

Recalls - Search Results

Report Date : November 2, 2004 at 11:45 AM
SEARCH TYPE : VEHICLE
Make : CHRYSLER
Model : IMPERIAL
Type : ANY

Make : CHRYSLER

Model : IMPERIAL

Year : 1990

Manufacturer : DAIMLERCHRYSLER CORPORATION

NHTSA CAMPAIGN ID Number : 96V099000

Recall Date : APR 19, 1996

Component: SERVICE BRAKES, HYDRAULIC:ANTILOCK

Potential Number Of Units Affected : 321000

Summary:

THE ABS HYDRAULIC CONTROL UNIT CAN EXPERIENCE EXCESSIVE BRAKE ACTUATOR PISTON SEAL WEAR CAUSING PUMP-MOTOR DETERIORATION.

Consequence:

IF THIS CONDITION OCCURS, THE ABS FUNCTION COULD BE LOST AND REDUCED POWER ASSIST WOULD BE EXPERIENCED DURING VEHICLE BRAKING INCREASING THE POTENTIAL FOR A VEHICLE ACCIDENT.

Remedy:

DEALERS WILL TEST THE VEHICLE'S ANTI-LOCK BRAKE SYSTEM AND REPAIR THE VEHICLES IF NECESSARY. ALSO THE WARRANTY ON ALL ABS COMPONENTS WILL BE EXTENDED TO 10 YEARS OR 100,000 MILES (EXCEPT FOR THE BRAKE ACTUATOR PISTON ASSEMBLY AND THE PUMP-MOTOR ASSEMBLY WHICH WILL HAVE A LIFETIME COVERAGE). OWNERS WILL ALSO BE REIMBURSED FOR PREVIOUS ABS COMPONENT REPAIR COSTS.

Notes:

SYSTEM: BRAKES; HYDRAULIC; ANTI-SKID SYSTEM. VEHICLE DESCRIPTION: PASSENGER VEHICLES AND MINI-VANS EQUIPPED WITH ANTI-LOCK BRAKE SYSTEMS (ABS). NOTE: OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHRYSLER AT 1-800-853-1403. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

Called 11-03-04
7:10 PM

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**