



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received
2005 NOV 29 AM 9:58
03-NOV-2004

Repository
Reference No.
10099302

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ALSEA State OR Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide your name and address to the manufacturer of your vehicle? YES NO
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11/24/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JT2BG22KOWO [REDACTED]
Make TOYOTA Model CAMRY Model Year 1998
Date Purchased 12-31-03 Dealer's Name and Telephone Number private
Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City State Zip Code
Transmission Type Auto Antilock Brakes Cruise Control Powertrain
Vehicle Component Code 152000 SEAT BELTS: REAR
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-NOV-2004 Failure Mileage Failure Speed Parked

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CHILD WAS IN THE REAR CENTER SHOULDER HARNESS PASSENGER SEAT BELT, SOME HOW THE SEAT BELT RETRACTED AND WAS STRANGLING THE CHILD. CONSUMER HAD TO RUN, AND GET HELP. SHE HAD TO HAVE THE SEAT BELT CUT TO GET THE CHILD OUT. *AK

See attached story

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

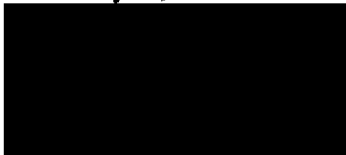
ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I am the guardian of an 11 ½ year old girl who is not related to us. She was correctly restrained in the rear right seat of my Toyota Camry when I parked and went into a close-by office for a quick errand. While I was absent she stayed in her seat belt and laid over sideways and just slipped her head and shoulders behind the center retractable shoulder belt that was unoccupied next to her. She heard a noise outside the car and sat up quickly to look. When she did this that center shoulder belt somehow looped around her neck entrapping her. The mechanism was locked down tight and she was strangling. Her face had turned dark red or purple and she was flailing in terror. The more she struggled to get loose, the more it tightened. In her struggle, she unfastened her lap/shoulder restraint and so I thought at first that she had been in the center one that had entrapped her. I was only gone a couple of minutes to run a check in, and was parked only a few steps from the office door. There was no way to get the belt to loosen, so I urged her to stop struggling and try to steady her breathing and I would go get something to cut it. I ran back into the office and asked for help. Armed with scissors and several people to help, I returned and cut the belt. It zipped up and over the seat and down the hole in a split second ...still trying to tighten. After it was over, the question that even yet lingers is, how can something like this have happened, with no way to release a person from a tightened belt in an emergency? I had the good blessing of being someplace where I could get something quickly to rescue her from this, but any child could get in this situation even while Mom is driving down the highway, and not even be aware, or not be able to find a place to get off the road. Most of us don't think of carrying a knife or scissors in the car, either. She was severely traumatized by this incident. Shouldn't there be an emergency seat belt release for all seat belts in a vehicle?

I am enclosing copies of the repair invoices. Is it possible to get Toyota to reimburse me? If so, will you suggest a way to accomplish that?

Thank you,



09/22/2005 at 03:11 PM
73803

Job Number:

G & R BODY SHOP
Federal ID #:931270682
"SERVING YOU SINCE 1965"
2408 MAIN STREET
PO BOX 1300
PHILOMATH, OR 97370
(541)929-3242 Fax: (541)929-6438

PRELIMINARY ESTIMATE

Written By: TOM CLEVELAND
Adjuster:

Insured: [REDACTED] Claim #
Owner: [REDACTED] Policy #
Address: [REDACTED] Deductible:
ALSEA, OR [REDACTED] Date of Loss:
Day: [REDACTED] Type of Loss:
Point of Impact: 4. Right Qtr Post

Inspect G & R BODY SHOP
Location: 2408 MAIN STREET
PO BOX 1300
PHILOMATH, OR 97370

Business: (541)929-3242

Insurance
Company:

Days to Repair

1998 TOYO CAMRY LE 4-2.2L-FI 4D SED RED/3K4 Int:

VIN: JT2BG22KOW0 [REDACTED] Lic: Prod Date: 08/1997 Odometer:

Air Conditioning Rear Defogger Tilt Wheel
Cruise Control Intermittent Wipers Body Side Moldings
Dual Mirrors Clear Coat Paint Power Steering
Power Brakes Power Windows Power Locks
Power Mirrors Power Trunk/Tailgate Anti-Lock Brakes (4)
Driver Air Bag Passenger Air Bag Cloth Seats
Bucket Seats Recline/Lounge Seats

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		RESTRAINT SYSTEMS				
2	Repl	Belt & retractor center shoulder belt oak	1	105.26	0.5	
3		REAR BODY & FLOOR				
4	R&I	Pkg tray trim Japan built w/o leather oak			1.0	
5		SEATS & TRACKS				
6*	R&I	LT Seat back assy w/o leather, Japan built LE			<u>0.5</u>	
Subtotals ==>				105.26	2.0	0.0

PRELIMINARY ESTIMATE

1998 TOYO CAMRY LE 4-2.2L-FI 4D SED RED/3K4 Int:

Parts		105.26
Body Labor	2.0 hrs @ \$ 46.00/hr	92.00

SUBTOTAL		\$ 197.26

GRAND TOTAL		\$ 197.26

ADJUSTMENTS:

Deductible 0.00

CUSTOMER PAY	\$ 0.00
INSURANCE PAY	\$ 197.26

This is what I paid. Not covered by insurance

OUR GUARANTEE AT G&R BODY SHOP IS TO PERFORM QUALITY WORKMANSHIP THAT MEETS THE AUTOBODY REPAIR INDUSTRIES STANDARDS. ANY VARIATIONS FROM SUCH STANDARDS SHALL BE REMEDIED FOR UP TO TWENTY FOUR MONTHS FROM DATE OF REPAIRS, EXCLUDING RUST & RESTORATION WORK .

.....
 AUTHORIZATION FOR REPAIRS: YOU ARE HEREBY AUTHORIZED TO MAKE THE ABOVE SPECIFIED REPAIRS. SIGNED X _____ DATE _____

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARM8509 Database Date 07/2005, CCC Data Date 07/2005, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided by National Auto Glass Specifications, Inc. Pound sign (#) items indicate manual entries. Some parts that are described as AM, Qual Repl Parts or Comp Repl Parts may be OE Surplus parts or other OE parts offered at a special pricing discount. For further clarification please review the Suppliers List attached to this estimate, or consult the appraiser or estimator. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.