



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received

2004 NOV 20
03-NOV-2004

Repository

Reference No.
10099279

OWNER INFORMATION (Type or Print)

Name

Address

City PHOENIX

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/19/04

VEHICLE INFORMATION

17-Digit Vehicle Identification Number Located at bottom of windshield on driver's side
1STEK14R2V2

Make
GMC

Model
SIERRA

Model Year
1997

Date Purchased
2-26-2004

Dealer's Name and Telephone Number
PRIVATE SALE

Engine:
No. Cylinders 8

Fuel Type:
GAS.

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTO

Antilock Brakes
 Cruise Control

Powertrain
5.7L - 4X4

Vehicle Component Code
136200 VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR

Multiple Failure: 1 ENGINE

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-MAR-2004

Failure Mileage
82,200

Failure Speed
ANY

WINDSHIELD WIPERS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Federal, Commercial, and Intercity.)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING IN A RAIN STORM WINDSHIELD WIPERS DID NOT WORK. THEY WORKED FINE AS LONG AS IT WAS NOT RAINING. TOOK THE VEHICLE TO THE DEALER, BU TPROBLEM WAS NOT RESOLVED. *AK

DEALER ACKNOWLEDGED THAT IT IS A COMMON PROBLEM, BUT OFFERED NO SOLUTION EXCEPT REPLACEMENT OF WIPER CONTROL CIRCUIT BOARD AND COVER, AT FULL COST.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.