



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

02-NOV-2004

Repository

Reference No.
10099257

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: JOLIET State: IL Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 1GKEK13T31 [REDACTED]
Make: GMC Model: YUKON Model Year: 2001
Date Purchased: _____ Dealer's Name and Telephone Number: _____ Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: _____ State: _____ Zip Code: _____
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 103000 POWER TRAIN:AUTOMATIC TRANSMISSION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 02-NOV-2004 Failure Mileage: _____ Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM15ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE WAS PARKED AND NOT RUNNING, HOWEVER THE CONSUMER WAS ABLE TO APPLY THE SHIFTER FROM PARK TO DRIVE AS WELL AS REVERSE.
PLEASE FILL IN ADDITIONAL INFORMATION. *18

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

RE: Reference #10099257

11/24/04

██████████
2001 GMC Yukon

Dear Sirs:

I filed the complaint with you on my car after finding that when the car is OFF and there are NO keys in the ignition you can still apply the shifter from the PARK position to reverse, neutral or drive position. The reason I found this out was because I had the keys in my pocket and my two year old grabbed the shifter while sitting in the front seat and the vehicle began to move. Thankfully there was noone behind the car at the time. I took it into a dealer in the area and had it looked at. At first they were quite confused about it and when they called me back they said that it is like this in all GMC cars 2004 and before. This just didn't make sense to me because I checked with other owners of GMC cars before I picked mine up and there shifter is LOCKED when the keys are not in the ignition. So when I picked my car up I questioned it again and another worker re-questioned this with the mechanic whom worked on my car and he said that it is only on the 2001 Yukon that this will happen on and there is nothing that can be done about it. They gave me a copy of an "Information Regarding Automatic Transmission Shift Lock Control Function" sheet and told me that children should never be left unattended in the car. I have attached a copy of this in my packet. This sheet has nothing to do with my complaint. This is talking about different things that could possibly happen when the keys ARE in the ignition. My problem is what is happening with NO keys in the ignition. I have also attached a copy of my invoice from the dealership showing this is what they state a normal operation of the car. I do find it hard to believe that any car maker would intentionally make a car where you could shift the shifter with no keys in the ignition. I realize that small children should not be left in the car unattended which is not my normal procedure. But this did happen and it could happen to any parent. I was 5 ft from the car with the keys in my pocket so it wasn't a big concern of mine that she crawled in the front before I could get her buckled in the back. I am very concerned about this as this could be a real danger to anyone especially if someone is behind the vehicle.

Sincerely,
██████████

<- Back Forward ->

Document ID# 1387417

Print

Information Regarding Automatic Transmission Shift Lock Control Function #03-07-30-043 - (09/29/2003)

Information Regarding Automatic Transmission Shift Lock Control Function

2004 and Prior Passenger Cars and Trucks

2003-2004 HUMMER H2

with Automatic Transmission

This bulletin is being issued to better explain how the Automatic Transmission Shift Lock Control (formerly known as Brake Transmission Shift Interlock (BTSI)) feature is intended to operate. Revised wording regarding the shift lock control system will appear beginning in the 2004 model year Owner's Manuals.

The shift lock control feature was ~~intended to prevent drivers from shifting out of Park with the vehicle running without the brakes applied.~~ However, if the ignition switch is in the Accessory (ACC) position, it may be possible on some vehicles to move the shift lever out of Park WITHOUT first activating the brake.

~~The shift lock control system is ONLY active when the ignition switch is in the RUN or ON position.~~ This means that when the ignition switch is in the RUN or ON position, the shift lever cannot be moved out of the Park position without activating the brake.

Some owners may feel that the shift lock control system prevents an unattended child from moving the vehicle. Please stress to owners, as stated in the Owner's Manual, that children should NEVER be left unattended in a vehicle, even if the ignition key has been removed from the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT
VOLUNTARY
TECHNICIAN
CERTIFICATION

© Copyright General Motors Corporation. All Rights Reserved.

<- Back Forward ->

Document ID# 1387417

Print

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**