



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4238) INTERNET: www.nhtsa.dot.gov

FOR AGENCY USE ONLY 1220

Date Received

Reference No.

02-NOV-2004

215

02-NOV-2004

215

OWNER INFORMATION (Type or Print)

Name

Address

City AGAWAM

State MA

Zip Code

Daytime Telephone Number

Evening Telephone Number

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GKDT13W4W2

Make

GMC

Model

JIMMY

Model Year

1998

Date Purchased

6/01

Dealer's Name and Telephone Number

Bob Pion Pontiac Buick GMC

Engine

No. Cylinders

6

Fuel Type

GAS

Original Owner

☐

Dealer's City

Chicopee

State

MA

Zip Code

01020

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 wheel Drive

Vehicle Component Code

171100 LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Multiple Feature: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-MAY-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

ie, parts repaired or replaced (and if old part is available).

THE CONSUMER STATED THE DRIVERS SIDE DOOR LATCH WHERE THE DOOR LATCH MOUNTED ON THE DOOR JAM HAS A HOLE. THE HOLE WAS ON THE BACK SIDE OF THE DOOR JAM. PLEASE PROVIDE ANY FURTHER INFORMATION. *JB

The hole on the door jam where the door latch is mounted has weakened the jam. This has caused stress cracks around the latch, and has made the door rattle with the friction from driving.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

12/06/2004 at 11:58 AM
62964

Job Number: 4449

DON ROY AUTO BODY
License #:RS-2490 Federal ID #:013153310
SMART CHOICE...VERY SMART!
"e" mail : donroy@krypto.net
1416 GRANBY ROAD
CHICOPPEE, MA 01020-2002
(413)593-5010 Fax: (413)593-6310

ESTIMATE OF RECORD

Written By: IRENE ROY #808885 10/27/2004 05:00 PM
Adjuster:

Insured:
Company:
Address:
City:
State:
Zip:
Calculated:

Class #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Insured: DON ROY AUTO BODY
Location: "e" mail : donroy@krypto.net
1416 GRANBY ROAD
CHICOPPEE, MA 01020-2002

Business: (413)593-5010

Insurance
Company:

1 Days to Repair

1998 GMC JIMMY 4X4 6-4.3L-FI 4D UTV GREEN Int:
VIN: 1GNDT13W4W2527569 Eia: 482YKJ MA Prod Date: Odometer: 59583
Air Conditioning Tilt Wheel Cruise Control
Intermittent Wipers Dual Mirrors Privacy Glass
Clear Coat Paint Power Steering Power Brakes
Anti-Lock Brakes (4) Driver Air Bag Passenger Air Bag
4 Wheel Disc Brakes Cloth Seats Bucket Seats
Recline/Lounge Seats

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
N. 10		Subl REPAIR LT DOOR STRIKER PANEL	1	145.00	X		
Subtotals ==>				145.00		0.0	0.0

Line 1 : NOTE: LABOR IS TO CUT OUT SPLIT /CRACKED OUTER BODY PANEL IN LEFT DOOR JAMB; WELD NEW METAL TO INNER ATTACHING PLATE AND FINISH AS NEEDED. LEFT DOOR JAMB WAS STRESS CRACKED & STRIKER AREA. SEE PHOTOS ATTACHED.

12/06/2004 at 11:58 AM
62964

Job Number: 4449

ESTIMATE OF REPAIRS

1998 GMC JIMMY 4X4 6-4.3L-FI 4D UTV GREEN Int:

Parts	0.00
Sublet/Misc.	145.00
SUBTOTAL	\$ 145.00
GRAND TOTAL	\$ 145.00

I AUTHORIZE THE ABOVE NAMED REPAIR SHOP TO PERFORM THE REPAIRS NECESSARY TO RESTORE MY VEHICLE TO PRE- ACCIDENT CONDITION. THE ABOVE NAMED REPAIRER IS ALSO AUTHORIZED TO ACT AS MY AGENT FOR THE PURPOSE OF NEGOTIATING ON MY BEHALF WITH MY INSURER FOR THE COST OF REPAIRS, INCLUDING DAMAGE NOT LISTED ON THE INITIAL INSURANCE APPRAISAL OF MY VEHICLE. YOU AND YOUR EMPLOYEES MAY OPERATE THE ABOVE VEHICLE FOR THE PURPOSE OF TESTING, DELIVERY, OR INSPECTION BY MY INSURER AND/OR LENDER AT MY RISK. AN EXPRESS GARAGE KEEPERS LIEN IS ACKNOWLEDGED ON THE ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. WE WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO THE VEHICLE OR ARTICLES LEFT IN THE VEHICLE IN CASE OF FIRE, THEFT, ACCIDENT OR ANY OTHER CAUSE BEYOND OUR CONTROL. IN THE EVENT LEGAL ACTION IS NECESSARY TO ENFORCE THIS CONTRACT, I WILL PAY REASONABLE ATTORNEY'S FEES AND COURT COSTS. 1 1/2 % PER MONTH AFTER 30 DAYS. STORAGE CHARGES WILL BEGIN 48 HOURS AFTER THE REPAIRS ARE COMPLETED AT THE RATE OF \$35.00 PER DAY. PAYMENT TERMS STRICTLY CASH, OR BANK CHARGE CARDS, UNLESS OTHER ARRANGEMENTS ARE MADE WITH MANAGEMENT PRIOR TO REPAIRS.

Estimate based on MOTOR CASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide PRICE Database Data 10/2004, CCC Data Date 10/2004, and the parts selected are OEM parts manufactured by the vehicle's Original Equipment Manufacturer. OEM parts are available at OE/vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Repl Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided by National Auto Glass Specifications, Inc. Pound sign (\$) items indicate manual entries. Some parts that are described as Recon. may be OE Surplus parts or other OE parts offered at a special pricing discount. For further clarification please review the Suppliers List attached to this estimate, or consult the appraiser or estimator.

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