



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

01-NOV-2004

Reference No.

10099156

OWNER INFORMATION (Type or Print)

Name

Address

City

BELLEFONTE

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☐ YES

☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAPP5355XA

Make

FORD

Model

TAURUS

Model Year

1999

Date Purchased

4/15/03

Dealer's Name and Telephone Number

WEST COLLEGE CAR COMPANY

Original Owner

☐ NO

Dealer's City

STATE COLLEGE

State

PA

Zip Code

16801

Engine:

No: Cylinders

Fuel Type:

Gas

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

151100 SEAT BELTS:FRONT:ANCHORAGE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-NOV-2004

Failure Mileage

20000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER WAS HAVING A PROBLEM WITH THE SEAT BELT. THE CONSUMER PURCHASED THE VEHICLE USED AND DISCOVERED THAT THE VEHICLE HAD BEEN RECALLED FOR A SEAT BELT PROBLEM. THE DEALER TOLD THE CONSUMER THAT THE VEHICLE IDENTIFICATION NUMBER DID NOT QUALIFY FOR THE RECALL. PLEASE PROVIDE FURTHER DETAILS. *JB

THE SEAT BELT WAS STUCK HALF THE WAY OUT. IT WOULD NOT RETRACT OR COME OUT ENOUGH TO BUCKLE IT. WE WERE ON VACATION IN OHIO (TOLEDO) 384 MILES AWAY FROM HOME. WE HAD TO GET IT FIXED TO COME HOME. THE RECEIPT IS INCLUDED.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Office of Defects Investigation

Recalls - Search Results

Report Date : November 1, 2004 at 05:40 PM

SEARCH TYPE : VEHICLE

Make : FORD

Model : TAURUS

Type : ANY

Make : FORD

Model : TAURUS

Year : 1999

Manufacturer : FORD MOTOR COMPANY

NHTSA CAMPAIGN ID Number : 98V198000

Recall Date : AUG 19, 1998

Component: SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : 7000

Summary:

VEHICLE DESCRIPTION: PASSENGER VEHICLES EQUIPPED WITH MANUAL SEAT TRACKS. THE FRONT SEAT BELT BUCKLE ATTACHING STUD MAY HAVE BEEN IMPROPERLY HEAT TREATED. THIS HEAT TREATMENT MAY HAVE RESULTED IN CRACKS DEVELOPING IN THE STUD.

Consequence:

IF THE STUD IS CRACKED, IN THE EVENT OF A VEHICLE CRASH, THE OCCUPANT MAY NOT BE PROPERLY RESTRAINED, INCREASING THE RISK OF PERSONAL INJURY.

Remedy:

DEALERS WILL REPLACE THE SEAT BELT BUCKLE MOUNTING BRACKET AND STUD ASSEMBLY.

Notes:

OWNER NOTIFICATION BEGAN SEPTEMBER 4, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT FORD AT 1-800-392-3673. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Make : FORD

Model : TAURUS

Year : 1999

Manufacturer : FORD MOTOR COMPANY

NHTSA CAMPAIGN ID Number : 99V250000

Recall Date : SEP 15, 1999

Component: SEAT BELTS:FRONT:ANCHORAGE

Potential Number Of Units Affected : 25306

Summary:

VEHICLE DESCRIPTION: PASSENGER VEHICLES. THE SEAT BELT RETRACTOR MAY HAVE A PIN SHAFT IN THE SWITCHABLE ELR/ALR MECHANISM THAT IS INCORRECTLY FORMED. IN SOME CIRCUMSTANCES, THE SWITCHING MECHANISM COULD BECOME NONFUNCTIONAL, PREVENTING THE SEAT BELT WEBBING FROM BEING EXTRACTED FROM THE RETRACTOR. IT IS ALSO POSSIBLE THAT MALFUNCTION OF THE

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).