



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT 2004 DEC -7  
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

11 9:37  
29-OCT-2004

Repository

Reference No.  
10099070

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: TALLAHASSEE State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 11/07/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: NOT AVAILABLE 2MELM75W8PX [Redacted]  
Make: MERCURY Model: GRAND MARQUIS Model Year: 1993  
Date Purchased: [Redacted] Dealer's Name and Telephone Number: [Redacted] Engine: No. Cylinders: 6 Fuel Type: [Redacted]  
Original Owner:  Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]  
Transmission Type: [Redacted]  Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 051000 ENGINE AND ENGINE COOLING: ENGINE  
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 26-OCT-2004 Failure Mileage: 38,117 Failure Speed: [Redacted] Electrical system - speed deactivator switch

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/G5R15): [Redacted]  
DOT No. (Example: DOTM1ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Mercury Date Manufactured: [Redacted] Model No./Name: Grand Marquis LS  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE THE VEHICLE WAS PARKED, IT CAUGHT ON FIRE. THE FIRE DEPARTMENT EXTINGUISHED THE FIRE. NO ONE WAS INJURED. THE VEHICLE WAS TOWED TO A GARAGE. THE CAUSE HAS NOT BEEN DETERMINED AT THIS TIME. PLEASE PROVIDE FURTHER DETAILS. \*JB  
The vehicle caught fire when engine was off. Photograph attached clearly shows fire originated under the hood on the left side of car. Vehicle was a '93 model but had only 38,000 miles on it. I also have attached an invoice from when I first bought the vehicle and had problems with the brake light wires. Recall says this is a precursor to the problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Incident Report**

Tallahassee Fire Department

2004-0817408-000

**Basic**

Alarm Date and Time	18:08:07	Tuesday, October 26, 2004
Arrival Time	18:11:01	
Controlled Date and Time		
Last Unit Cleared Date and Time	18:49:05	Tuesday, October 26, 2004
Response Time	0:02:54	
Priority Response	Yes	
Completed	Yes	
Reviewed	Yes	
Fire Department Station	202	
Shift	B	
Incident Type	131 - Passenger vehicle fire	
Initial Dispatch Code	F10	
Aid Given or Received	N - None	
Alarms	1	
Action Taken 1	11 - Extinguish	
Apparatus - Suppression	1	
Personnel - Suppression Personnel	4	
Property Loss	\$0.00	
Contents Loss	\$0.00	
Property Value	\$0.00	
Contents Value	\$0.00	
Property Use	965 - Vehicle parking area	
Location Type	Address	
Address	2415 N MONROE ST	
City, State Zip	TALLAHASSEE, FL 32303	
District	202	
Directions	2415 N MONROE ST	

**Person Involved/Property Owner**

Occupies Property	Yes
Owner	Yes
Involvement Code	REP
Name Prefix	MR
Last Name	[REDACTED]
First Name	[REDACTED]
Middle Initial	[REDACTED]
Street Address	[REDACTED]
City, State Zip	Tallahassee
Phone	[REDACTED]

**Fire**

Area of Origin	83 - Engine area, running gear, wheel area
Heat Source	UU - Undetermined
Item First Ignited	UU - Undetermined
Type of Material	UU - Undetermined
Cause of Ignition	3 - Failure of equipment or heat source
Contribution To Ignition 1	UU - Undetermined
Human Factors	None
Suppression Factor 1	UUU - Undetermined

2004-0017409-000

**Narratives****TALLAHASSEE MALL  
EMS DROVE UPON VEHICLE FIRE  
BY BURLINGTON COAT FACTORY  
THE FRON****NEAR THE THEATER  
SIL LINCOLIDE  
POSSIBLY SEE SMOKE AROUND**

Narrative Name

Lt Eastman

Narrative Type

Incident

Narrative Date

20:43:34 Friday, November 12, 2004

Author

24403 - Eastman, Hal J

Author Rank

LT

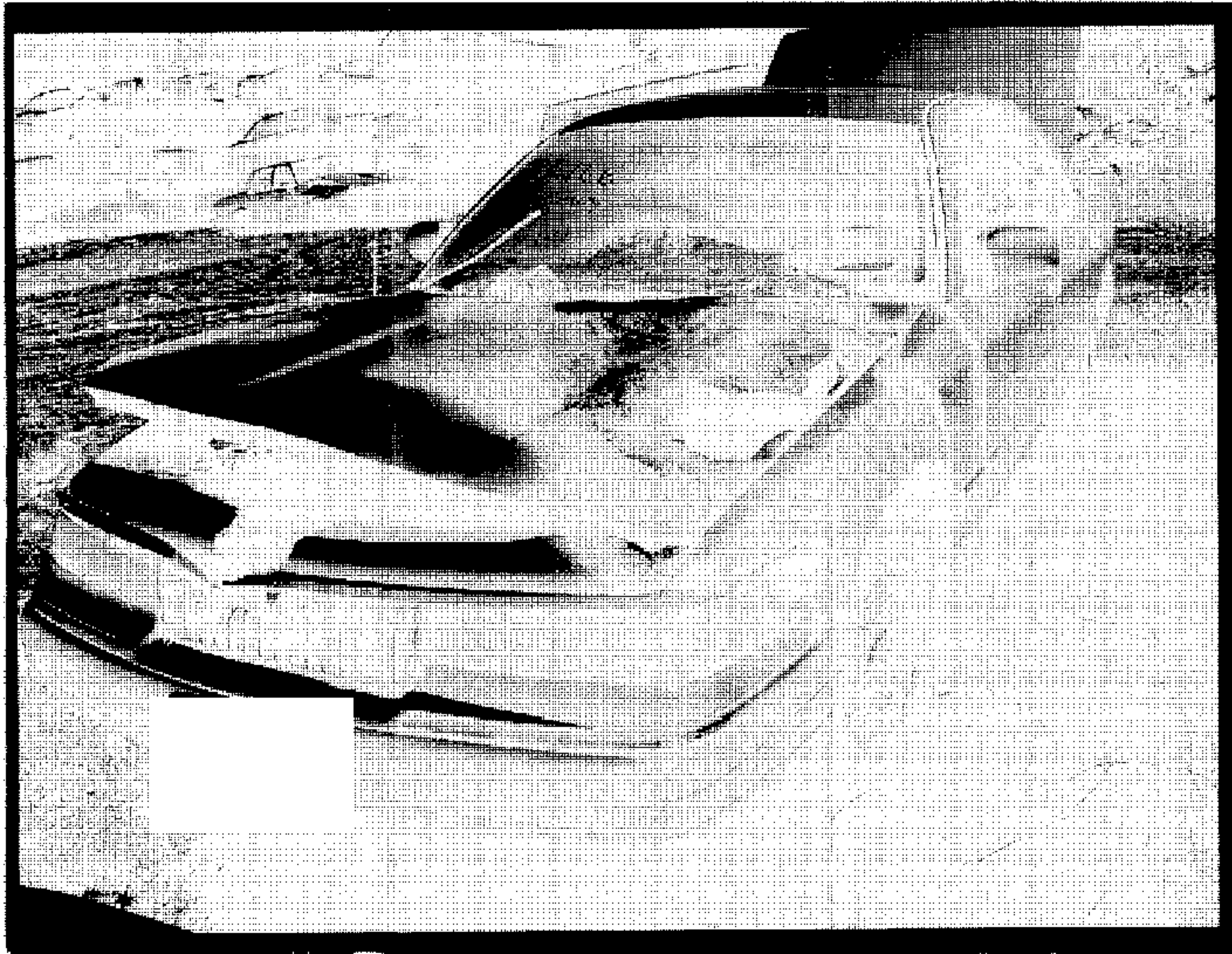
Author Assignment

1

Narrative Text

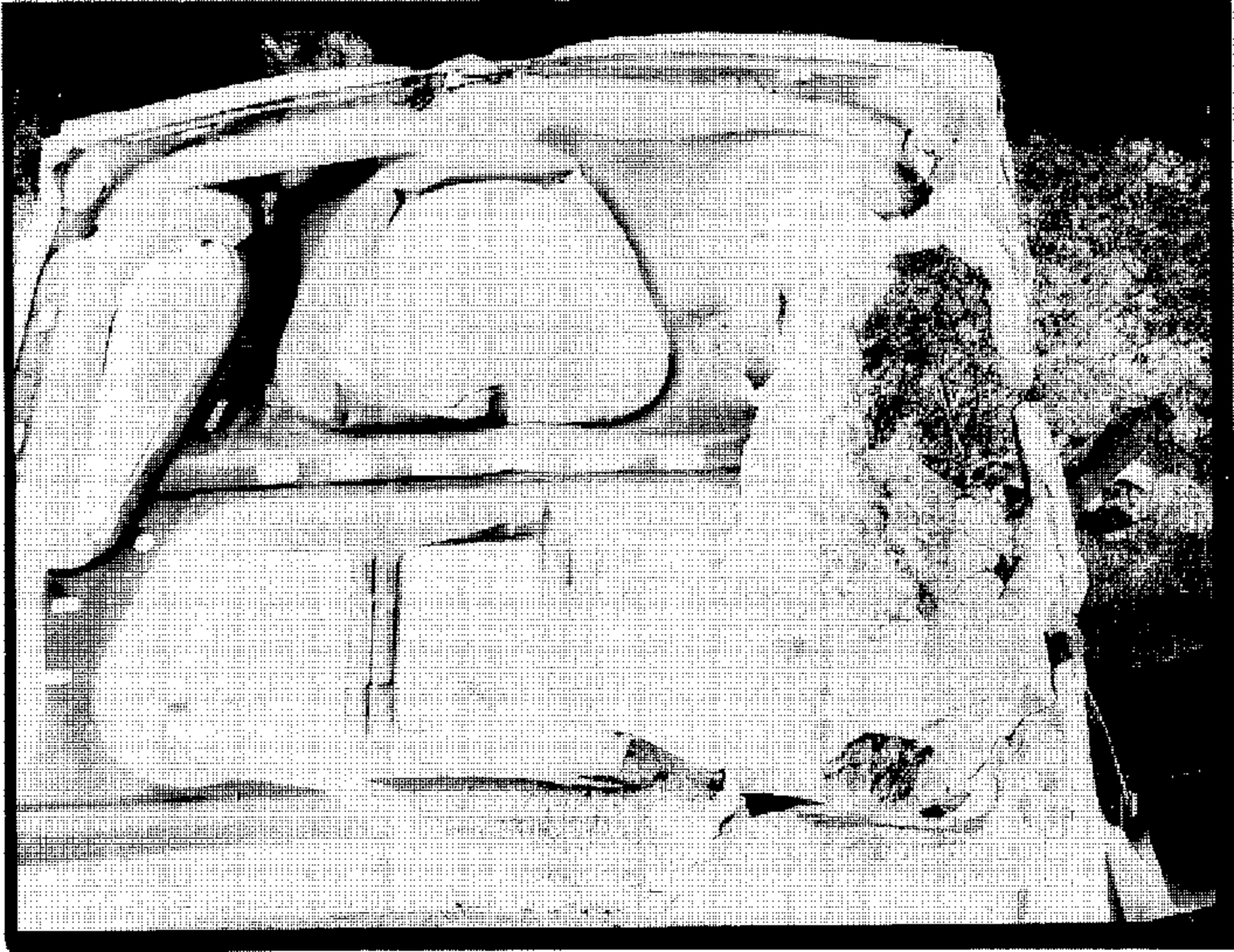
On arrival found vehicle engine compartment fully involved. Fire was extinguished by TFD personnel. Owner stated he had no problems with the vehicle before the fire occurred. Unable to determine cause of fire. Vehicle did not look like it had been tampered with.

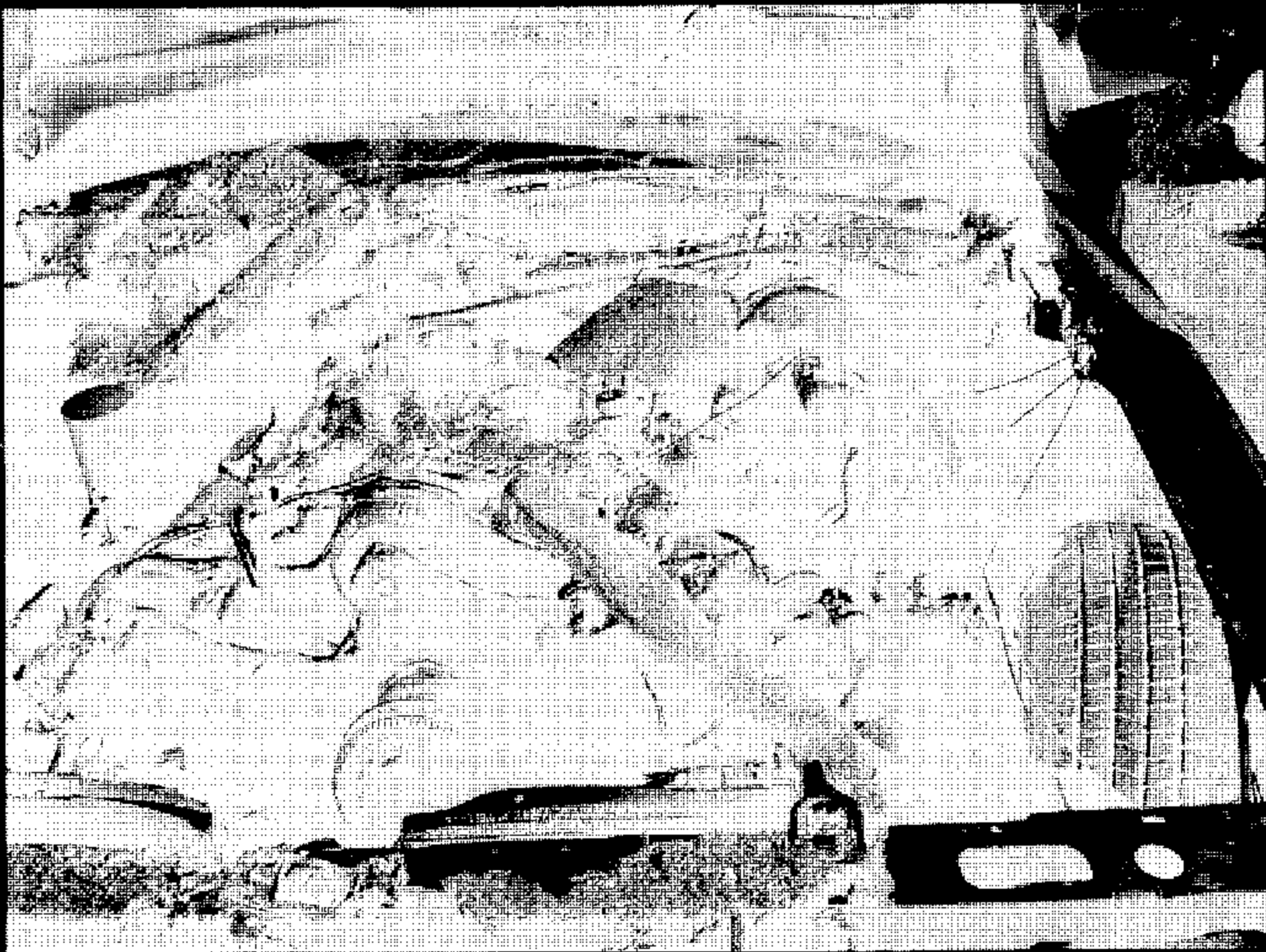
End of Report

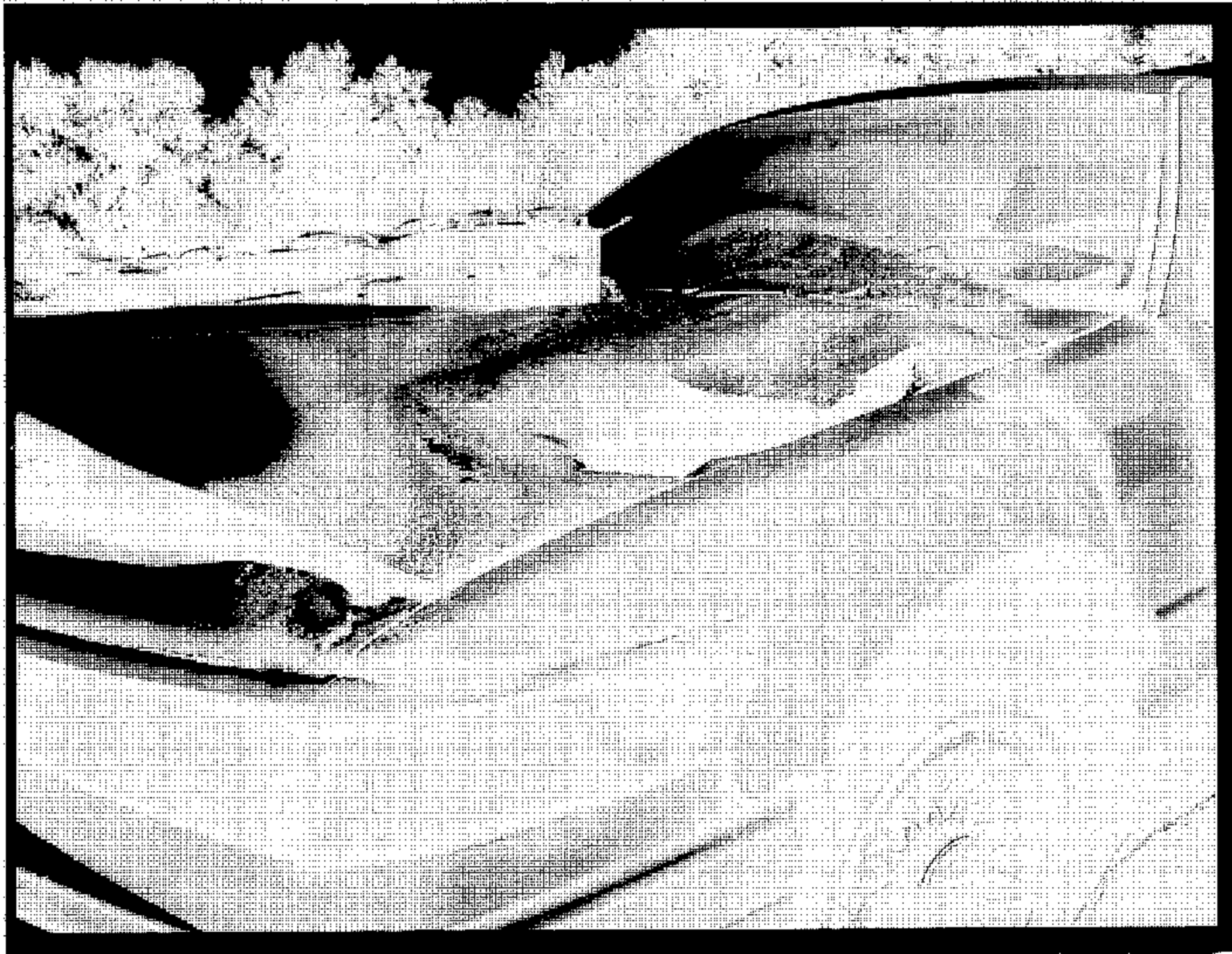


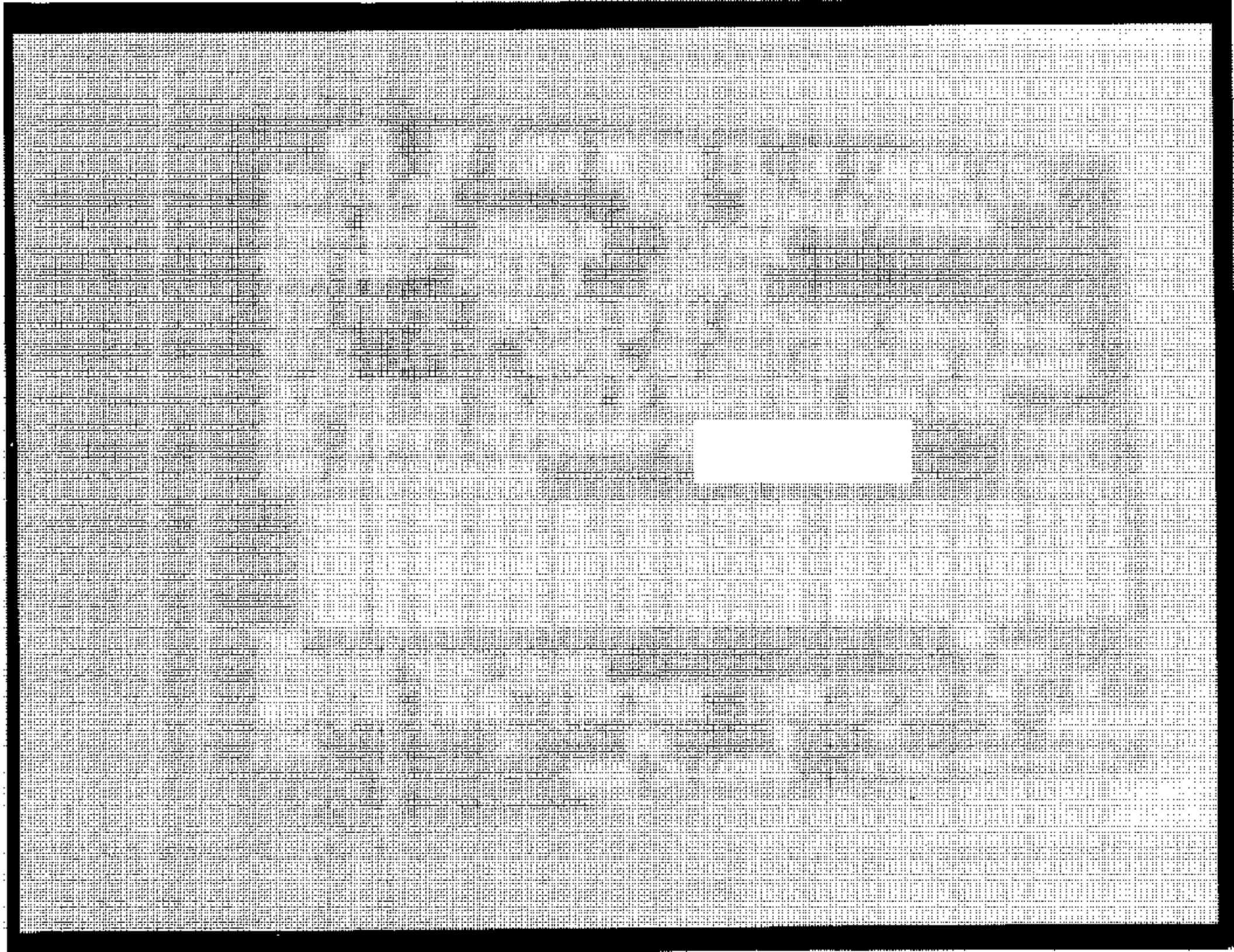














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**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**