

Alberto A. Jimenez
Correspondence Research Division
Office of Defects Investigation (Enforcement)
NHTSA
Washington D.C. 20590

06/29/05

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Dear Sir,
It is unfortunate, but appreciated, that you found it necessary to exert such great effort in our behalf. I hope the following does not upset you.

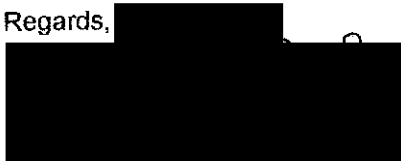
This Yukon XL has been the finest GMC product we have ever gotten. It even averages 17 mpg@70mph. We were really disappointed when the cruise control failed at 45,000 miles. Our previous vehicle, a suburban, also had the same malfunction. We rode 70,000 miles on the first set of tires, but the last set have given us some grief mainly from losing air. A month ago I had to take the truck in four times in two weeks because the tires were low almost every morning. No, no vandals here either.

The running light problem is something else, but it is not a safety issue. There are thousands, yes thousands, of vehicles like this including pickups with almost identical running light configurations. I went to four dealers from the Bay Area to Liberty Lake Washington before the service manager there explained what the problem is. When I wrote GMC I got denial though there is no question that the stated problem exists. I have spoken to several folks with the same problem. A veterinarian here in Lynden said one of his front running lights burned before he had a hundred miles on it and since then he has had it done twice more.

Someday I will get really pissed, even though it is not a safety issue, and interview other folks like me and do all of the paper work in order for them to be treated right. GMC has no vision. The replacement kit with installation is \$32.00 plus the time your vehicle is tied up. But GMC is huge and we are small. YUK!

Thanks again for all of your effort.

Regards,



*NAR
GAB
7/19/05*