



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1372

Date Received

7/05

Repository ☐

26-OCT-2004

Reference # 09
10097776

OWNER INFORMATION (Type or Print)

Name

Address

City CLOVIS

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2N6LM75W2R1

Make

MERCURY

Model

MARQUIS

Model Year

1994

Date Purchased

Dealer's Name and Telephone Number

Bought from individual

Engine:

No. Cylinders

8

Fuel Type:

Injection

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

185000 VEHICLE SPEED CONTROL: CRUISE CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-AUG-2004
2003

Failure Mileage

approx
80,000 mi

Failure Speed

0
Parked in garage

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Michelin

Tire Model (Name or Number)

2

Tire Size (Example P215/65R15)

7

DOT No. (Example: DOTM1ABBC036)

☐ Original Equipment

☐ Prior Repair

Failure Location: 1859 Morris Ave

in garage

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE WAS SPARKED IN GARAGE FOR ABOUT AN HOUR AND CONSUMER DISCOVERED FIRE AT 11:30PM. CONSUMER STATED THAT CRUISE CONTROL STOPPED WORKING 2-3 MONTHS PRIOR TO THE FIRE. ALSO, BRAKE WARNING LIGHT ON DASHBOARD ILLUMINATED SEVERAL DAYS BEFORE THE FIRE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a summarized summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car was parked in garage @ 1859 Marin Ave @ approx 7pm - fire was discovered by dog @ 11:30pm cruise control has stopped working about 2-3 mos before that, didn't have money to have fixed @ that time & brake light (warning) came on about 2-3 days before fire. Car was a total loss.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

FRESNO
DEC
22
PM
2004


**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

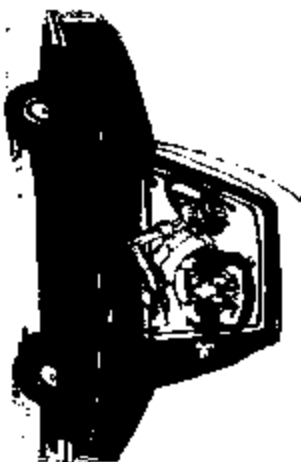
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

Incident Report

Clovis Fire Department

2003-0003401-000

Basic

Alarm Date and Time	23:28:23	Tuesday, August 19, 2003
Arrival Time	23:30:12	
Controlled Time	23:39:01	
Last Unit Cleared Date and Time	01:01:33	Wednesday, August 20, 2003
Response Time	0:01:49	
Priority Response	Yes	
Completed	Yes	
Reviewed	Yes	
Fire Department Station	ST31	
Shift	A	
Incident Type	131 - Passenger vehicle fire	
Initial Dispatch Code	3	
Aid Given or Received	N - None	
Alarms	1	
Action Taken 1	11 - Extinguish	
Action Taken 2	12 - Salvage & overhaul	
Action Taken 3	86 - Investigate	
Apparatus - Suppression	6	
Personnel - Suppression Personnel	13	
Property Loss	\$0.00	
Contents Loss	\$0.00	
Property Value	\$0.00	
Contents Value	\$0.00	
Property Use	419 - 1 or 2 family dwelling	
Location Type	Address	
Address	1859 Morris AVE	
City, State Zip	Clovis, CA 93611	
District	0607	

Person Involved/Property Owner - Burgess, Louis R

Occupies Property	Yes
Owner	Yes
Name Prefix	
Last Name	
First Name	
Middle Initial	
Street Address	
City, State Zip	Clovis, CA
Phone	

Fire

Number of Residential	1
Number of Buildings Involved	1
Area of Origin	83 - Engine area, running gear, wheel area
Heat Source	10 - Heat from powered equipment, other
Item First Ignited	81 - Electrical wire, cable insulation
Type of Material	51 - Rubber, excluding synthetic rubbers
Cause of Ignition	3 - Failure of equipment or heat source

Incident Report

Clovis Fire Department

2003-0003401-000

Fire

Contribution To Ignition 1	20 - Mechanical failure, malfunction, other
Human Factors	None
Suppression Factor 1	132 - Difficult to ventilate
Mobile Equipment Involved	3 - Involved in ignition and burned
Mobile Equipment Type	11 - Passenger car.
Mobile Equipment Make	MC - Mercury
Mobile Equipment Model	Grand Marquis
Mobile Equipment Year	1994
Mobile Equipment License	CAD657
Mobile Equipment State	CA

Apparatus - TK31

Apparatus ID	TK31
Response Time	0:01:49
Apparatus Dispatch Date and Time	23:28:23 Tuesday, August 19, 2003
En route to scene date and time	23:28:23 Tuesday, August 19, 2003
Apparatus Arrival Date and Time	23:30:12 Tuesday, August 19, 2003
Apparatus Clear Date and Time	01:01:33 Wednesday, August 20, 2003
Apparatus priority response	Yes
Number of People	3
Apparatus Use	1
Apparatus Action Taken 1	11 - Extinguish
Apparatus Action Taken 2	12 - Salvage & overhaul
Apparatus Action Taken 3	86 - Investigate
Apparatus Type	13 - Quint
Personnel 1	27 - Elrod, Randall D Position: CAPT
Personnel 2	42 - Gilman, Kenneth L Position: ENGR
Personnel 3	74 - Couchman, Brad Position: FF

Apparatus - BC30

Apparatus ID	BC30
Response Time	0:01:49
Apparatus Dispatch Date and Time	23:28:23 Tuesday, August 19, 2003
En route to scene date and time	23:28:23 Tuesday, August 19, 2003
Apparatus Arrival Date and Time	23:30:12 Tuesday, August 19, 2003
Apparatus Clear Date and Time	00:58:13 Wednesday, August 20, 2003
Apparatus priority response	Yes
Number of People	1
Apparatus Use	1
Apparatus Action Taken 1	11 - Extinguish
Apparatus Action Taken 2	12 - Salvage & overhaul
Apparatus Action Taken 3	86 - Investigate
Apparatus Type	92 - Chief officer car
Personnel 1	71 - Kemp, Marty Position: BC

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Clovis Fire Department

Apparatus - EN32

Apparatus ID	EN32
Response Time	0:01:49
Apparatus Dispatch Date and Time	23:28:23 Tuesday, August 19, 2003
En route to scene date and time	23:28:23 Tuesday, August 19, 2003
Apparatus Arrival Date and Time	23:30:12 Tuesday, August 19, 2003
Apparatus Clear Date and Time	00:09:55 Wednesday, August 20, 2003
Apparatus priority response	Yes
Number of People	3
Apparatus Use	1
Apparatus Action Taken 1	11 - Extinguish
Apparatus Action Taken 2	12 - Salvage & overhaul
Apparatus Action Taken 3	86 - Investigate
Apparatus Type	11 - Engine
Personnel 1	72 - Ralls, Jason M Position: CAPT
Personnel 2	76 - Black, Bret Position: ENGR
Personnel 3	79 - Coleman, Troy Position: FF

Apparatus - EN33

Apparatus ID	EN33
Response Time	0:01:49
Apparatus Dispatch Date and Time	23:28:23 Tuesday, August 19, 2003
En route to scene date and time	23:28:23 Tuesday, August 19, 2003
Apparatus Arrival Date and Time	23:30:12 Tuesday, August 19, 2003
Apparatus Clear Date and Time	00:27:00 Wednesday, August 20, 2003
Apparatus priority response	Yes
Number of People	3
Apparatus Use	1
Apparatus Action Taken 1	11 - Extinguish
Apparatus Action Taken 2	12 - Salvage & overhaul
Apparatus Action Taken 3	86 - Investigate
Apparatus Type	11 - Engine
Personnel 1	20 - Marriott, David K Position: ENGR
Personnel 2	64 - Cadigan, Richard D Position: CAPT
Personnel 3	86 - Bringetto, Steve Position: FF

Apparatus - EN34

Apparatus ID	EN34
Response Time	0:01:49
Apparatus Dispatch Date and Time	23:28:23 Tuesday, August 19, 2003
En route to scene date and time	23:28:23 Tuesday, August 19, 2003
Apparatus Arrival Date and Time	23:30:12 Tuesday, August 19, 2003
Apparatus Clear Date and Time	23:58:44 Tuesday, August 19, 2003

Incident Report
2003-0003401-000

Clovis Fire Department

Apparatus - EN34

Apparatus priority response	Yes
Number of People	3
Apparatus Use	1
Apparatus Action Taken 1	11 - Extinguish
Apparatus Action Taken 2	12 - Salvage & overhaul
Apparatus Action Taken 3	86 - Investigate
Apparatus Type	11 - Engine
Personnel 1	52 - Cox, Brian H Position: ENGR
Personnel 2	78 - Adams, Todd Position: FF
Personnel 3	59 - Shackleton, Jim Position: CAPT

Apparatus - SQ32

Apparatus ID	SQ32
Response Time	0:01:49
Apparatus Dispatch Date and Time	23:28:23 Tuesday, August 19, 2003
En route to scene date and time	23:28:23 Tuesday, August 19, 2003
Apparatus Arrival Date and Time	23:30:12 Tuesday, August 19, 2003
Apparatus Clear Date and Time	00:10:25 Wednesday, August 20, 2003
Apparatus priority response	Yes
Number of People	2
Apparatus Use	1
Apparatus Action Taken 1	11 - Extinguish
Apparatus Action Taken 2	12 - Salvage & overhaul
Apparatus Action Taken 3	86 - Investigate
Apparatus Type	71 - Rescue unit
Personnel 1	54 - Parker, David L Position: ENGR
Personnel 2	57 - Leigh, John R Position: CAPT

Authority

Reported By	27 - Elrod, Randall D 07:57:10 Wednesday, August 20, 2003
Officer In Charge	27 - Elrod, Randall D 09:09:07 Thursday, August 21, 2003
Reviewer	71 - Kemp, Marty 07:57:13 Wednesday, August 20, 2003

Narratives

Narrative Name	New Narrative
Narrative Type	Incident
Narrative Date	12:57:58 Wednesday, August 20, 2003
Author	27 - Elrod, Randall D
Author Rank	CAPT
Author Assignment	1

Incident Report

Clovis Fire Department

2003-0003401-000

Narratives

Narrative Text

On arrival the garage had smoke emitting from edges of the garage doors and through the tile roof. A 1-1/2" line was taken to the rear man door of the garage for an interior attack. Upon entrance to garage there was only a small free burning fire in the northeast corner of the garage, the fire had basically burnt itself out. A fire in the engine compartment of a vehicle was the location of the origin of the fire. The cause is under investigation, probable cause is malfunction of electrical system. The car was parked in the garage at approximately 1900 hrs following a shopping trip, was last in the garage at 2100 hrs, there was no fire or smoke at that time.

The front garage doors were ventilated with a power saw, a smoke ejector was placed at the south man door, a search of the house was completed for occupants/animals, all occupants were out, a small dog was found in the garage, the dog was over come by heat and smoke, it was removed to the rear side yard, owners advised.

Primary and secondary search completed at 2337hrs.

The burnt vehicle was removed from the garage by Agaple Towing to a storage yard. CFTT investigators report to follow

Narrative Name

investigative

Narrative Type

Incident

Narrative Date

11:23:24 Thursday, August 21, 2003

Author

42 - Gilman, Kenneth L.

Author Rank

BNGR

Author Assignment

1

Narrative Text

Inc. #0303401

Date 08/19/2003

NARRATIVE

SOURCE: I responded to a reported structure fire at on 08/19/2003 at 2326 hours, as part of Truck 31 crew. We arrived to find heavy black smoke coming from around the closed garage door. After extinguishment, I started my investigation.

INVESTIGATION: Investigator Couchman was the first in firefighter and started his investigation after he put out the fire. He started by taking photos of the fire scene, while I interviewed the homeowner. A 1994 Mercury, Cal. Lic was the main fire source in the garage. The engine compartment received heavy fire damage and the fiberglass hood was totally destroyed. The left front tire and plastic auto parts in that area were also consumed. The interior of the car received light fire damage. Burn patterns and fire indicators showed the fire spread from the left front side of the engine compartment to the garage and surrounding fire load. There was moderate fire damage to the interior of the garage. The sheetrock in the garage did not allow the fire to spread to the attic or interior of the house. Extreme heat and smoke damage to plastic items in the garage indicated a slow burn with a build up of high heat.

INTERVIEW: I interviewed the owner, Louis Burgess DOB 12/02/1924, he stated the car

Narratives

was last driven around 1900 hours by his wife,
_____ said she went to the store about 1900 hours and did not notice any problems with the car at that time. Laverne said she closed and locked the garage about 2100 hours and did not find any problems in the garage at that time. Ronald Robison DOB 05/12/1955, son of _____ said he heard noises in the garage and when he opened the door, from the kitchen, he found heavy smoke and fire in the garage. He closed the door and called 911.

CONCLUSION: The probable ignition source is mechanical / electrical failure in the engine compartment with the fiberglass hood allowing the fire to accelerate and extend to the garage.

DIDPOSITION: This fire was accidental and there will be no further investigation by Clovis fire Dept.

Officer B Couchman #5154
Officer K Gilman #5161

End of Report

