



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1388

Date Received

26-OCT-2004

Repository ☐

Reference No.
70097785

OWNER INFORMATION (Type or Print)

Name

Address

City

LAS VEGAS

State

NV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/22/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1EC5R30244

Make

FLEETWOOD
PROWLER

Model

REGAL AX6

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

AFFORDABLE RV

Engine:

No: Cylinders

Fuel Type:

N/A

Original Owner

☒

Dealer's City

State

CA

Zip Code

N/A

N/A

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

N/A

Vehicle Component Code

021300 SUSPENSION: FRONT: SHOCK ABSORBER

Multiple Failure: Y Z

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27-SEP-2004

Failure Mileage

2000

Failure Speed

10-15

pulling thru fuel stop - TROY ILL - CIRCUMFERED
loud grinding - then EXTREME EXPLOSION as shocks
broke - embedded in tire - violent rocking - lost control 5' in sand

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/B5R15)

DOT No. (Example: DOTM1ABBC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING LOW SPEEDS FRONT SHOCKS PUNCTURED THE FRONT PASSENGER'S SIDE TIRE. CONSUMER HAD THE TIRE CHANGED. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK of Road Side Assistance - we had to call our own help. if we would have been going 5-10 miles faster, we would have rolled - Truckers said we were lucky we had pulled out of fuel line or the explosion would have caused more than a flat and damaged wheel wells - We rocked so hard at this speed it damaged both tires on drivers side when we arrived in MI (our destination) dealer couldn't believe we made it. Frame was spot welded as was shocks - found cut in 2nd tire also and they welded necessary areas. ALSO SLIDE OURS came out about 8" going down freeway we had to push them in by hand

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Phillips RV-Repairs retained all items from incident due to
Electrical wiring - need parts for reimbursement monies due to
Phillips for repairs.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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(DASH) & DOT



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