



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

2004 NOV 15 PM 4:50
25-OCT-2004

Repository ☐

Reference No.
10097575

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LESLIE State MO Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/15/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2G1WH55K329
Make CHEVROLET Model IMPALA Model Year 2002
Date Purchased 11-13-2001 Dealer's Name and Telephone Number Meier Chevrolet & Buick 573-768-9161
Original Owner ☒ Dealer's City _____ State MO Zip Code 63080
Engine: No. Cylinders 8 Fuel Type: _____
Transmission Type AUTOMATIC ☒ Antilock Brakes Powertrain ☒ Cruise Control
Vehicle Component Code 330000 INTERIOR LIGHTING
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 11-OCT-2004 Failure Mileage 54000 Failure Speed 53:51/9
RP Number 88964580 Description Switch 2.895
Disassembled steering column to replace

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM1ABBC03B) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING ON A TWO LANE HIGHWAY DASHBOARD LIGHTS AND HEAD LIGHTS WENT OUT WITHOUT. CONSUMER HIT THE DIMMER SWITCH AND THE LIGHTS CAME BACK ON. THE OCCURRED AGAIN BEFORE THE VEHICLE WAS TAKEN TO THE DEALER. DEALER REPLACED A MODULE IN THE STEERING COLUMN. THUS FAR, THE FAILURE HAD NOT RECURRED. *AK

The above statement is correct on what happened.
The car was not repaired at the Dealer we bought it from.
It was repaired at Jim Trenary GM Center in Union Mo. 1000 North Church St. Union, Mo 63084 636-583-8000

Next Page

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

To me this was a very Hazardous Situation. Had there been oncoming Traffic on this 2 lane Hwy, and Had the light not come back on, this could have resulted in a very serious Accident, & possibly taken the life of someone. Since it was so late a Night,

this road had no shoulder to pull off on & it was a very serious situation.

I think there should be a Recall put so this does not result in a serious accident to someone that has a Impala

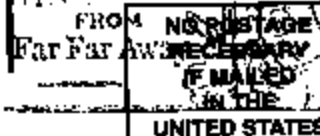
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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

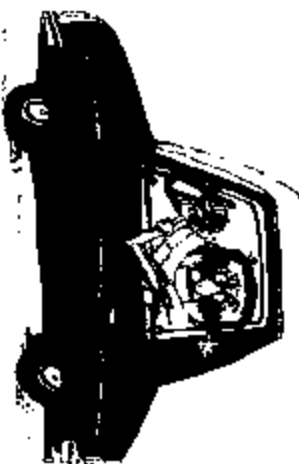
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and dial toll free at

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