

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 Od. or _____
 rt. dt. _____
 od. rt. _____
 up. hr. _____

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of _____, please provide name or address to the vehicle manufacturer.

Signature of Owner

Date 10/11/04

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

Make

Model

Year

(17 Digits)

Purchased Date

Dealer's Name

Engine Size
(CID/CC/L)☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☐ Used

Dealer's City

State

Zip Code

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

☐ Manual☐ Driveside Air Bag☐ Motorball☐ Yes☐ Front☐ Car☐ Sport Utility☐ 2-Door ☐ 4-Door☐ Automatic☐ Passengerside Air Bag☐ 2-Point Belt☐ No☐ Rear☐ Van☐ Truck☐ Stationwagon☐ Minivan☐ Motorcycle☐ Pick Up Truck☐ Other☐ Other☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Axle Spring Hanger

☐ Left☒ Right☒ Original☐ Yes☐ Front☐ Rear☐ Replacement☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes☐ NoNHTSA Previously
Contacted?☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No☐ Yes ☐ No☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The axle spring hanger broke loose from the I-beam frame. Part of the steel from the beam broke away with the hanger. This indicates that the steel is weak or is too light for the weight of the RV. There was no damage from any incident and the trailer did not hit anything. It's a miracle I found the problem when it was parked and prevented a crash on the highway.

Continue on back

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail questions free or fax to 202-366-7800

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This is definitely a defect in the F-Beam steel and probably the welding at the manufacture. I'm afraid the other five hangers on the axles could also break during movement on the highway. This could cause the camper to flip over pulling the truck over also and could land into on coming traffic. I don't need to be among the highway fatalities and cause a death of someone else. I can't get any satisfaction from the manufacture.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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