



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 262

Date Received: 22-OCT-2004
Repository:
Reference No: 10097538

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LAS VEGAS State: NV Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JN1GD21BXLU [Redacted] NISSAN Model: SENTRA Model Year: 1990

Date Purchased: SEPT 28 04 Dealer's Name and Telephone Number: K.B. AUTO SALES 702-367-1248 Engine: No. Cylinders: 4 Fuel Type: Gas
Original Owner: NO Dealer's City: LAS VEGAS State: NV Zip Code: 89146

Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 22-OCT-2004 Failure Mileage: Failure Speed: 45 TRANSMISSION LEAKING FLUID OIL LEAKAGE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. i.e. parts repaired or replaced (and if old part is available).

WHILE VEHICLE WAS PARKED OR WHILE DRIVING IT WAS LEAKING TRANSMISSION FLUID. THIS CAUSED THE TRANSMISSION TO SHIFT HARD AND ROUGH. CONSUMER WAS ABLE TO DRIVE TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT THE TRANSMISSION NEEDED TO BE REPLACED. *AK

HAD 4 MECHANICS CHECK OUT VEHICLE. ALL SAID CAR IS LEAKING FLUIDS BADLY. VERY COSTLY TO REPAIR. OWNER KEN BUSSE OF K.B. AUTO SALES ONLY, TO BUY BACK \$1500.00 - I PAID TOTAL OF \$2433.00. HE DID NOT REPORT CAR HAD PROBLEMS

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

PRICE 2150.00
TITLE 99.00
SALES 15.00
TAX 169.80
2433.80

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN ASKED: HE HAD TO BE AWARE CAR NEEDED
TRANSMISSION REPAIRS + MOTOR WORK.

I DO NOT WANT CAR. IF HE REPORTED, I WOULD
NOT HAVE PURCHASED. LEMON LAW ALSO APPLIES
TO USED AUTO DEALERS TO REPORT AWARE OF
SITUATION. I WAITED 3 WEEKS FOR TITLE. THEN
CALLED HIM. I REFUSED 1500.00 BUY BACK. I WANT
2249.00.

TRANSMISSION FLUID NEEDED TO ADD EVERY 2 DAYS.
I KEEP LARGE OIL PAN UNDER CAR, BUT MESS
STILL IS NOTICEABLE AND WAS TOLD ABOUT IT
FROM MANAGEMENT AT RESIDENCE.

I CALLED HIM 7 DAYS AFTER PURCHASE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S
QUESTIONNAIRE**

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COMPLETE THIS FORM
OR**

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and dial toll free at

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(DASH) 2 DOT



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