



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

22 OCT 2004 15:5:30
Reference No.
10097526

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BRENTWOOD State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11/14/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1VWBB0176CV [REDACTED] Make VOLKSWAGEN Model RABBIT Model Year 1982

Date Purchased 4-14-99 Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders [REDACTED] Fuel Type: Gas
Original Owner ☐ Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Transmission Type ☐ Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 110000 ELECTRICAL SYSTEM
MANUAL ☐ Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-SEP-2004 Failure Mileage 127000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) ☐ Original Equipment Failure Location: [REDACTED]
☐ Prior Repair
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

CONSUMER HAD A 1982 VOLKSWAGEN. HE READ ON THE INTERNET THAT THIS VEHICLE WAS BEING RECALLED FOR AN ELECTRICAL FUSE PANEL WHICH WOULD OVERLOAD/OVERHEAT, AND MALFUNCTION. THIS WOULD CAUSE THE ELECTRICAL SUPPLY TO THE FUEL PUMP TO BE INTERRUPTED. CONSUMER TOOK THE VEHICLE TO A LOCAL VOLKSWAGEN DEALER, AND THEY CLAIMED THAT THEY NEVER HEARD OF THIS RECALL. THEN CONSUMER CONTACTED THE MANUFACTURER, WHO ALSO SAID NO. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE VEHICLE CAN NOT BE DRIVEN, BECAUSE IT STALLS
CONSTANTLY. VOLKSWAGEN DOES NOT FEEL THEY HAVE
ANY OBLIGATION TO PROVIDE INFORMATION ON THIS
DANGEROUS FUEL PUMP SHUTOFF PROBLEM WHICH MAKES
THE CAR STALL WHILE BEING DRIVEN. THE PROBLEM
STEMS FROM THE FUSE PANEL. VOLKSWAGEN FEELS THEY
HAVE NO OBLIGATION TO EVEN PROVIDE INFORMATION
TO REPAIR THIS, BUT THE VEHICLE IS LEGAL TO
DRIVE AND HAZARDOUS, SO I FEEL THEY SHOULD
AT THE VERY LEAST PROVIDE ME THIS INFORMATION
THE CAR CURRENTLY WILL NOT RUN AT ALL DUE TO THIS PROBLEM.

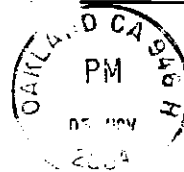
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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

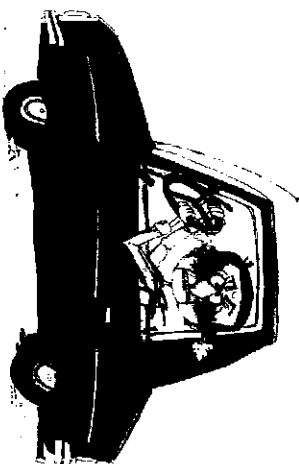
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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