



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

2004 NOV 22
22-OCT-2004

Repository ☐

Reference No.
10097508

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ROCKVILLE State MD Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11-4-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNAFB181225 [REDACTED] Make KIA Model SPECTRA Model Year 2002

Date Purchased
21-OCT-04

Dealer's Name and Telephone Number
S. Kelly Kia

Engine:
No. Cylinders 4

Fuel Type:
Gas

Original Owner:

Dealer's City
Springfield

State
VA

Zip Code

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☐ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
180000 VEHICLE SPEED CONTROL

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-OCT-2004

Failure Mileage
54000

Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name:
Seat Type: [REDACTED] Installation System:
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 50 MPH VEHICLE ACCELERATED AND LURCHED FORWARD AT A HIGH SPEED. CONSUMER HAD TO APPLY THE EMERGENCY
BRAKE, AND TURN THE IGNITION SWITCH OFF TO GET THE VEHICLE TO STOP. VEHICLE IS AT THE DEALER. *AK

The dealer -- Criswell Kia in Gaithersburg, MD. -- inspected the vehicle and said that there was no defect in the car. They said that the left front headlight housing came loose and lodged in the throttle assembly, causing the unstoppable acceleration. Consumer called the Kia central office and was told, after reporting the incident, that Kia would fix the car at no charge, if the car was found to be defective, since it was still under warranty, but would not issue credit or replacement vehicle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Consumer asked the Kia

Representative if he would get back into that car and he said "No."