



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

10/9/96

Reference No.

10097465

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

MIDDLETOWN

OHIO

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/6/04

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1B7GG22X2XS

DODGE

DAKOTA

1999

Purchased Date
5-26-99

Dealer's Name

SCORE

Engine Size
(CID/CCL) Turbo Diesel

Dealer's City

MIDDLETOWN

State

OHIO

Zip Code

45042

No. Cylinders

 Gas Fuel InjectionManufacture Date
(on driver's door or pillar)

11-98

Transmission Type

 Manual Automatic

Restraint System

 Driver's Air Bag Motorist Passenger's Air Bag 2-Point Belt 3-Point Belt

Cruise Control

 Yes No

Drivetrain

 Front Rear 4-Wheel

Vehicle Type

 Car Sport Utility Van Truck Minivan Motorcycle Other

Body Style

 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

BALL JOINTS

Location

 Left Front Right Rear

Failed Part(s)

 Original Replacement

Handicap Adaptive Equip

 Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

 Yes No

NHTSA Previously

Contacted?

 Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

N/A

Number of Fatalities

N/A

Reported to Manufacturer

 Yes No

Narrative Description of incident(s), failure(s), crash(es), and injury(ies).

FAULTY BALL JOINTS. BALL JOINTS SHOULD LAST 100,000
MILES OR MORE. MINE LASTED 42,826 MILES.

I HAD DEALER (SCORE) TO REPLACE THEM. BOTH UPPER
AND LOWER BALL JOINTS WITH WHEEL ALIGNMENT - \$1106.33

SIR: WOULD YOU PURCHASE A NEW VEHICLE KNOWING YOU'D
HAVE TO REPLACE BALL JOINTS AFTER 40,000 MILES?

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7862