



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY - 252

Date Received

20 OCT 2004

Repository

12

Reference No.

10097248

OWNER INFORMATION (Type or Print)

Name

Address

City

ETTERS

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

452CM58W7X

Make

ISUZU

Model

RIDEO

Model Year

1999

Date Purchased

6/99

Dealer's Name and Telephone Number

Faulkner 1802 1-800-440-4762

Engine

No. Cylinders 6

Fuel Type

Gas

Original Owner

☒

Dealer's City

HBO

State

PA

Zip Code

17111

Transmission Type

STANDARD

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-OCT-2004

Failure Mileage

84,000

Failure Speed

55

INTAKE MANIFOLD GASKET

MADE OF PLASTIC / CRACKED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

The Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING, THE VEHICLE STARTED RIDING ROUGHLY AND HESITATED WHILE ACCELERATING. THE DRIVER WAS ABLE TO DRIVE IT TO THE REPAIR FOR INSPECTION. THE MECHANIC INFORMED THE CONSUMER THAT THE HEAD GASKET WAS CRACKED. PLEASE FILL IN ADDITIONAL INFORMATION. *JB

INTAKE

ALSO WAS SHOWN RECORDS OF 4 OTHER ISUZU 1999/HONDA

FAIRBANK

WITH SAME DEFECTIVE (THIS IS A COUNTRY REPAIR SHOP)

PART SO IT IS A LOT

COST \$2500

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.