



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository

20-OCT-2004 2004 NHTSA

Reference No: 56
10097239

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: FLAGSTAFF State: [REDACTED] Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KLAJES2Z8YK [REDACTED]
Make: DAEWOO PUERTO RICO Model: NUBERA Model Year: 2000

Date Purchased: 9-13-02 Dealer's Name and Telephone Number: Hesse Auto Sales 928-556-0017
Engine: No: Cylinders: Fuel Type: Gas

Original Owner: Dealer's City: State: Zip Code:

Transmission Type: AUTOMATIC Antilock Brakes Cruise Control
Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 17-OCT-2004
Failure Mileage: 22250
Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No
Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

04V357000/CAM SHAFT POSITION SENSOR. THE OWNER RECEIVED A RECALL NOTICE FROM THE MANUFACTURER AND TOOK THE VEHICLE TO THE DEALER THAT WAS THE CLOSEST. THE CONSUMER WAS INFORMED THAT THE DEALERSHIP WAS NO LONGER PERFORMING ANY DAEWOO REPAIRS OF ANY KIND. PROVIDE FURTHER DETAILS. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Recall notice received Oct. 2004. Phone number given on recall does not allow time to leave message. No human contact is possible. Can not find a Service / Repair dealer in the state of Arizona to do the repair or any repair's of any Daewoo's.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

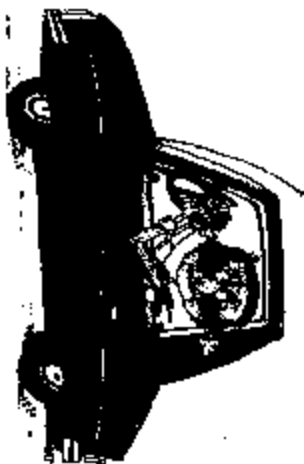
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline



Daewoo Motor America, Inc.
1055 W. Victoria St.
Compton, CA 90220-8709

October 11, 2004

Recall Campaign No. 02V-257
Safety Recall: Nubira Front Brake Hose Replacement

SECOND NOTICE

Dear Nubira Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. We are writing as a follow-up to an earlier communication regarding this important subject. Our records indicate that you have not yet made your Daewoo Nubira available to your Daewoo Dealer or Authorized Service Center (ASC) allowing them to perform this important safety-related repair involving the replacement of the original front brake hoses with new, redesigned front brake hoses.

Reason for This Recall: Daewoo Motor Company, Ltd. in Korea has decided that certain 2000-2002 Nubira models (VINs KLAJG62Z1YK448690 - KLAJG62Z22K736506) fail to conform to FMVSS 106 (Brake Hoses). A crack may potentially develop in the outer rubber layer of the front brake hose(s) which, in the most severe circumstances, can result in brake hose rupture, brake fluid leakage and loss of vehicle braking. This condition could result in a vehicle crash without prior warning.

What Will Be Done: To meet the FMVSS Standard 106 requirement, Daewoo will install new redesigned front brake hoses. This service will be performed for you at no charge.

How Long Will The Repair Take?: The actual length of time required to perform this front brake hose replacement is approximately one (1) hour. If your dealer has a large number of vehicles awaiting service, however, additional time will be required to process your vehicle. Please ask your Dealer how much time they will need to complete this procedure.

Contacting Your Dealer: Please contact your Daewoo Dealer as soon as possible to schedule a service date. Parts are available, and instructions for making this correction have been sent to your Dealer. Please ask your Dealer if you wish to know how much time will be needed to schedule, process and repair your vehicle. Your Daewoo Dealer is fully prepared and will provide this service as soon as possible. If, however, you take your vehicle to your Dealer on the scheduled service date and you have a problem with obtaining the corrective service on that date, please contact the Daewoo Customer Assistance Center toll-free at (877) 362-1234, option 6. A Daewoo representative will assist you with arranging prompt service for your vehicle. If you are the owner of the subject vehicle, but have leased it to another person, you are required by law to forward a copy of this notice to your lessee by first class mail within ten days of your receipt of this letter. See 49 C.F.R. 577.7(a)(2)(iv).

If after contacting the Dealer and the Daewoo Customer Assistance Center you are still not satisfied that we have done our best to remedy the condition without charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington D.C. 20590 or call (888) 327-4286.

Customer Reply Card: The enclosed Owner Reply Card identifies your vehicle. Presenting the card at the time of your service will assist your Daewoo Dealer in completing this procedure in the shortest time possible. If you have sold or traded your vehicle, please let us know by completing the enclosed postage-paid reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

DAEWOO CUSTOMER RELATIONS DEPARTMENT

3315

PLEASE RETAIN FOR YOUR RECORDS