



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100222

Date Received

2004 NOV

Repository ☐

20-OCT-2004

Reference No. 18
10097218

OWNER INFORMATION (Type or Print)

Name

Address

City WYNCOTE

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

@YAHOO.COM

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/30/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side

NOT AVAILABLE 2FMDAS148TB

Make

FORD

Model

WINDSTAR

Model Year

1996

Date Purchased

2/5/1997

Dealer's Name and Telephone Number

ANTHONY WAYNE BUICK FORD

Engine:

No: Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

WAYNE

State

PA

Zip Code

19087

6

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

034200 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-AUG-2004

Failure Mileage

84000

Failure Speed

FAILED TO STOP ON A TRAFFIC LIGHT
& FOUND TO HAVE BRAKE LINE LEAK

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

7

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER RECEIVED A RECALL FOR THE FRONT PORTION OF THE BRAKE LINE. THE CONSUMER FELT THAT THE ENTIRE BRAKE LINE SHOULD HAVE BEEN INCLUDED IN THE RECALL BECAUSE THE ENTIRE LINE ON HIS VEHICLE WAS RUSTED. THE CONSUMER ALSO STATED THAT HE WAS NEARLY INVOLVED IN AN ACCIDENT DUE TO THE DEFECT WITH THE BRAKES. NO RECALLS FOUND, PLEASE PROVIDE INFORMATION.

*JB

THE CAR SUDDENLY FAILED TO STOP AT A TRAFFIC LIGHT & ALMOST CRASHED INTO ONCOMING TRAFFIC. WE GOT THE LEAKING BRAKE LINE CHANGED AT MEINER. RECALL OF BREAKLINE ALREADY IN PLACE INCLUDES ONLY FRONT RIGHT PORTION, BUT THE WHOLE BRAKELINE IS MADE OF SAME MATERIAL & IS ALL CORRODED & NEEDS TO BE RECALLED FOR CHANGE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

It makes no sense to recall only front right portion of the brake line when all of it is made of same material & corroded. ~~reg~~ In my car the rear left had leaked & the dealer wanted to change rest of it for another \$550 after already over \$500 dollars.

It is dangerous & will kill people unless NHTSA takes steps to recall all of the poor quality brake line.

Thanky.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

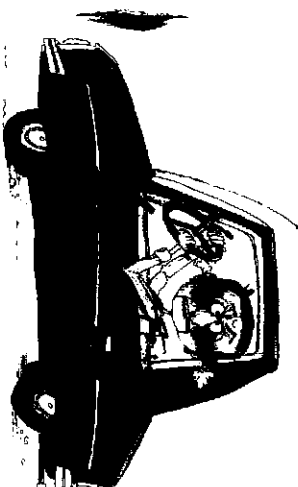
**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

DASH2DOT

and dial toll free at

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1-888-327-4236**

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