



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 1220

Date Received

Repository ☐

20-OCT-2004

Reference No.  
10097215

**OWNER INFORMATION (Type or Print)**

Name

Address

City PITTSBURGH

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner: [Signature] Date 11/1/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2GCEK19R0T2

7-16-96

Date Purchased  
10-9-99

Dealer's Name and Telephone Number  
VALLEY CHEVROLET 821 2781

Engine:  
No. Cylinders  
8

Fuel Type:

GASOLINE

Original Owner ☐

Dealer's City  
WILKES BARRE, PA

State PA

Zip Code  
18703

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

350 VORTEX

Vehicle Component Code

072100 FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

19-OCT-2004

Failure Message

127,110-

Failure Speed

10 MPH

STALL - RE START - STALL

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Parts:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING, THE VEHICLE LOST POWER. THE CONSUMER WAS ABLE TO RESTART THE VEHICLE, BUT IT LOST POWER AGAIN. THE CONSUMER TOOK THE VEHICLE TO A MECHANIC TO HAVE IT INSPECTED. IT WAS DISCOVERED THAT A WIRE INSIDE THE FUEL PUMP WHICH WAS LOCATED INSIDE THE FUEL TANK HAD MELTED. PLEASE PROVIDE ANY FURTHER INFORMATION. \*JB

TOW - WOULD NOT START -

FUSE BLOWN - 20 AMP

STALLED SEVERAL TIMES - FINALLY DIED IN TRAFFIC

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.