



DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

U.S. Department of Transportation
National Highway Traffic Safety Administration

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received
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19-OCT-2004

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OWNER INFORMATION (Type or Print)

Name
Address
City SUN CITY WEST State AZ Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of your name or address to the vehicle manufacturer. YES NO
Signature of Owner Date 10/26/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
NOT AVAILABLE 2C3AF66G02H
Make CHRYSLER Model 300M Model Year 2002
Date Purchased 1-30-03 Dealer's Name and Telephone Number CORWIN GARAGE/CHILL MOTORS
Original Owner Dealer's City Bismarck State ND Zip Code 58501
Engine: No. Cylinders 6 Fuel Type: Gas
Transmission Type AUTOMATIC Antilock Brakes Powertrain Cruise Control
Vehicle Component Code 140000 AIR BAGS
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-OCT-2004 Failure Mileage 18411 Failure Speed 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make Date Manufactured Model No./Name
Seat Type Installation System
Child Seat Component Code Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident's Failure(s), Crash(es), and Injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 1 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

WHILE DRIVING 70 MPH THE VEHICLE WAS INVOLVED IN A FIVE CAR PILE UP. THE FRONT AND SIDE AIR BAGS DID NOT DEPLOY. THE DRIVER SUSTAINED A SEVERE GASH ON THE HEAD, CUTS AND BRUISES. PLEASE PROVIDE ADDITIONAL INFORMATION.

Vehicle Totaled, photos, and police not available to me

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, you, respondent, or a statistical summary thereof, may be used in support of the agency's action.