



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received: 19-OCT-2004
Repository:

Reference No.: 10087104

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: DALLAS State: TX Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer. **X YES**
Signature of Owner: [Redacted] Date: [Redacted]

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: NOT AVAILABLE
Make: HYUNDAI Model: XG350 L Model Year: 2002
Date Purchased: 2-02 Dealer's Name and Telephone Number: Billy Barrett Hyundai
Original Owner: Dealer's City: Dallas, TX State: TX Zip Code: [Redacted]
Engine: No. Cylinders: 6 Fuel Type: Gas
Transmission Type: AUTOMATIC
 Antilock Brakes Powertrain
 Cruise Control
Vehicle Component Code: 112009 ELECTRICAL SYSTEM: ALTERNATOR/GENERATOR/REGULATC
Multiple Failures: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 19-OCT-2004 Failure Mileage: 82500 Failure Speed: Alternator failed intermittently
Probably for months causing battery failures

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/55R15): [Redacted]
DOT No. (Example: DUTMA19A8C056) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT CATEGORIES

Please check all that apply to describe the incident(s), failure(s), complaint, and injury(ies).

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident (if Crash), and Injury(ies).
Please describe (1) events leading up to the failure, (2) where and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CONSUMER STATED WITHIN TWO YEARS THE MANUFACTURER WAS REPLACED FOUR TIMES. PLEASE PROVIDE ADDITIONAL INFORMATION.

battery
The original battery failed after about 12 months Hyundai replaced it. The 2nd battery failed about 11 months later and I bought the next one from Pep Boys. That battery failed 6 months later and was replaced. Then the mechanic diagnosed a defective alternator.
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

when it gets to operating temperature. And probably has been do so since I bought the car.

Alternator. It fails