



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

2004 NOV - 8

18-OCT-2004

Repository ☐

Reference No.

10097087

OWNER INFORMATION (Type or Print)

Name

Address

City

SPOKANE

State

WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1 / 1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

NOT AVAILABLE

Make

HONDA

Model

PASSPORT

Model Year

2000

Date Purchased

OCT 2002

Dealer's Name and Telephone Number

Honda Acura

Engine:

No. Cylinders 6

Fuel Type:

unleaded

Original Owner

Dealer's City

SPOKANE VALLEY

State

WA

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

151000 SEAT BELTS: FRONT

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-MAY-2002

Failure Mileage

10,000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Honda

Date Manufactured:

Model No./Name: passport

Seat Type: Front passenger

Installation System

Child Seat Component Code:

Failed Part:

Seat Belt

APPLICABLE INCIDENT INFORMATION

(Please complete in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fine

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER NOTICED THAT THE PASSENGER FRONT SEAT BELT LOCKED UP. THE CONSUMER WAS UNABLE TO MOVE WHILE SEATED. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. PLEASE PROVIDE FURTHER DETAILS. *JB

I have had several people ride in my car & there are two problems. The seat belt locks up while the car is moving and restricts movement so myself and others had to remove the seat belt and put it back on. The other problem I have is sometimes the seat belt will not retract to be able to put it on. And so sometimes passengers have had to go without the seat belt. I took my car in in September.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

October

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Approximately ~~the~~ 2004. I was told there is nothing wrong with my seat belt and I just need to learn how to wear it. They said it is a child safety seat and they said all the seats do it but I have accident as a passenger in the other seats and didn't experience it. There is a warning on both visors of the car that says "not to put children under 12 in the front because of the high risks associated with the Air bag, so my concern is that our safety should not be jeopardized by a seat belt that was not intended for children to begin with. I recently got a letter from Honda on how to wear my seat belt. I spoke with the manufacturer and never got a call back for any kind of resolution either. So I have to take my seat belt off while the car is in motion. Or just not wear a seat belt due to it locking up. How can this seat belt

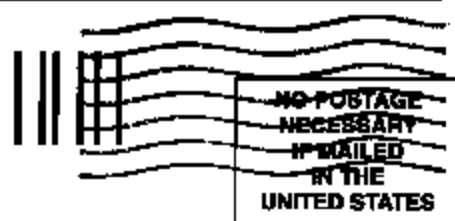
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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

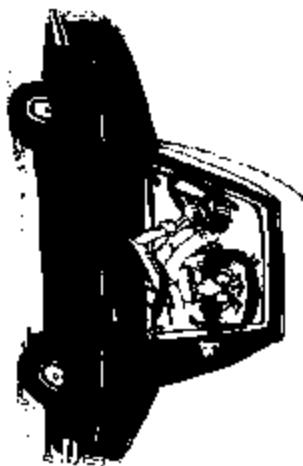


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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**

Be safe. All we want is a Seat
belt that works Right. I don't think
they are hearing what I am saying
about the problem and so this
is the only other place where I
know to go about a Safety Issue.

Thank you
Sincerely

