



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/notline

FOR AGENCY USE ONLY 100216

Date Received

Repository ☐

2004 NOV 18 OCT 2002: 16

Reference No.
10097086

OWNER INFORMATION (Type or Print)

Name

Address

City

ATHENS

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNAD128945

KNAGD

Make

KIA

Model

OPTIMA

Model Year

2004

Date Purchased

9-17-04

Dealer's Name and Telephone Number

ATHENS KIA

706-369-8118

Engine:

No. Cylinders 6

Fuel Type:

Original Owner

☒

Dealer's City

ATHENS

State

GA

Zip Code

30622

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC, ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-OCT-2004

Failure Mileage
APRX. 500

Failure Speed
55

BRAKES (WERE NOT ANTILOCK)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A5C036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 55 MPH THE CONSUMER APPLIED THE BRAKE PEDAL AND THE BRAKES LOCKED. THE VEHICLE CONTINUED TO ACCELERATE AND THE CONSUMER LOST CONTROL OF THE VEHICLE. THE CONSUMER WAS ABLE TO UNLOCK THE BRAKES AND THE VEHICLE STOPPED COMPLETELY. THE VEHICLE WAS TOWED TO THE DEALER FOR INSPECTION. THE MECHANIC INFORMED THE DRIVER THAT THE BRAKES NEEDED TO BE REPLACED. PLEASE PROVIDE FURTHER DETAILS. *JB FIXED AND ORDERED A PART.

Did not apply excessive pressure to brakes - CAR went completely out of control. Pedal went down, drove very slowly back to dealer. Never has happened to me before in 50 years of driving. Had dealer take car back - Purchased different model.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.