



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4238)
INTERNET www.nhtsa.dot.gov/hotline
How to winter address

FOR AGENCY USE ONLY 100145

Date Received	Repository <input type="checkbox"/>
Reference No. 10097027	
Daytime Telephone Number	E-mail Address
Evening Telephone Number	

OWNER INFORMATION

Name _____
Address _____
City HUTCHINSON State MN Zip Code _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a written consent, NHTSA will contact the manufacturer at the address to the vehicle manufacturer.
Signature of Owner _____ Date 11/10/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of vehicle/id on driver's side NOT AVAILABLE 1LNHM81W61Y	Make LINCOLN	Model TOWN CAR	Model Year 2001
Date Purchased 10-29-01	Dealer's Name and Telephone Number Prestige 952-544-6661	Engine: No. Cylinders 8	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City Minneapolis	State MN	Zip Code _____
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code 141000 AIR-BAGS-FRONTAL
	<input checked="" type="checkbox"/> Cruise Control		Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-SEP-2004	Failure Message 68000	Failure Score 45
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No (Example: DOTM4SABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 45 MPH THE PASSENGER SIDE AIR BAG DEPLOYED INADVERTENTLY. PLEASE PROVIDE ADDITIONAL INFORMATION. *JB

see other side

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) *Nov. 10, 2004*

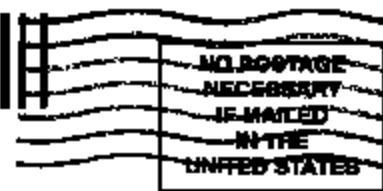
I was driving about 45mph on a gravel road on a rainy day. Suddenly I heard a very loud shot & the car filled with smoke. I thought I had been shot! I nearly lost control of the car but was able to come to a safe stop. Fortunately no other vehicles were around me. This malfunction could easily have caused a serious accident if I had been traveling at a higher speed in heavy traffic.

ATTACH ADDITIONAL SHEETS IF NECESSARY

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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www.nhtsa.dot.gov/online