



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 241

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received 2004 OCT 2004	Repository <input type="checkbox"/>
Reference No. 10096873	

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City RUTLAND	State MA	Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an _____ name or address to the vehicle manufacturer.
 Signature of Owner _____ Date 10/26/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GCGC24R8XR	Make CHEVROLET	Model PICKUP	Model Year 1999
Date Purchased 11/9/99	Dealer's Name and Telephone Number GEORGE LUDDY CHEVROLET, INC.	Engine: No: Cylinders 8	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City 512 MAIN ST. WOLDEN	State MA	Zip Code 01520
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 034200 SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS
Multiple Failure: 1			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-OCT-2004	Failure Mileage 40500	Failure Speed 40 MPH	Failure Description BRAKE LINE RUSTED OUT
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE APPLYING THE BRAKE FROM 50 MPH, THE BRAKE PEDAL WOULD FEEL SOFT. CONSUMER REFILLED THE MASTER BRAKE CYLINDER. WITHIN A DAY OR TWO THE PROBLEM RECCURED. THE CONSUMER INSPECTED THE VEHICLE AND NOTICED BRAKE FLUID LEAKING FROM A LOSE LINE. *JB

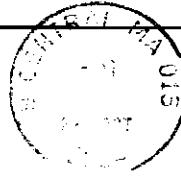
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS TRUCK IS LESS THAN 5 YEARS OLD. I HAVE NEVER HAD A BRAKE LINE RUST OUT. I AM 76 YEARS OF AGE AND HAVE OWNED SEVERAL NEW AND USED VEHICLES IN MY LIFETIME. THIS IS A FIRST FOR ME. LUDDY CHEVROLET WANTED \$1600.00 TO FIX THIS PROBLEM. I HAD IT FIXED (NEW BRAKE LINE) FOR 138.00, THIS IS THE THIRD TIME C.M. DEALERS HAVE OVERPRICED THE REPAIR OF THEIR PROBLEMS. MY 1984 BLAZER HAD TO HAVE 5 FUEL PUMPS INSTALLED. FINALLY DEALT WITH AN AFTER MARKET PUMP TO SOLVE PROBLEM. DIFFERENTIAL FAILED. HAD CHEVY DEALER INSTALL NEW ONE. IT FAILED AND CHEVY WOULD NOT REPLACE. I WILL NEVER BUY C.M. EVER AGAIN.

ATTACH ADDITIONAL SHEETS IF NECESSARY



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

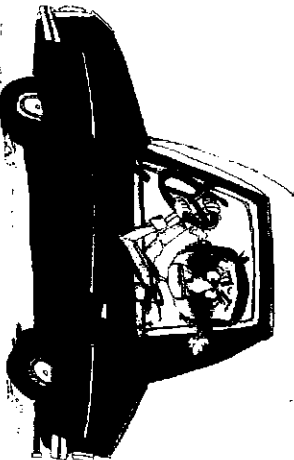
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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