



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received: 13-OCT-2004  
Repository:   
Reference No.: 2:06  
10096737

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: DULUTH State: GA Zip Code: [Redacted]  
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 10/23/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KLA1B52Z3W [Redacted]  
Make: DAEWOO Model: NUBIRA Model Year: 1998  
Date Purchased: Oct 1998 Dealer's Name and Telephone Number: DAEWOO OF LITHIA SPRINGS 770-739-0181 (Dealership of Duluth)  
Engine: No. Cylinders: 6 Fuel Type: Regular Gasoline  
Original Owner:  Dealer's City: Duluth State: GA Zip Code: 30096  
Transmission Type: AUTOMATIC  Antilock Brakes Powertrain  Cruise Control  
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING  
Multiple Failures: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 13-OCT-2004 Failure Mileage: Failure Speed: Cam Shaft Sensor (position)

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

NHTSA RECALL 04V357000 SUBJECT: CAMSHAFT POSITION SENSOR. THE MECHANIC REFUSED TO HONOR THE RECALL BECAUSE THE CAMSHAFT SENSOR WAS NOT DEFECTIVE. PLEASE PROVIDE FURTHER DETAILS. \*JB (Please see attached form)  
Kros Truck-Mechanics informed me that my sensor didn't need to be replaced because it wasn't in his number range, but it was in my recall letter. He wouldn't give me a copy of his letter. Then Butch Brown came out and gave me a whole list of things that needed to be fixed on my car including a large oil leak which I knew didn't exist. I just had my Daewoo serviced →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

and everything was fine except the "check engine light" is always on because of the defective cam sensor. When I asked for the copy of this wrong - he came back with the attached copy and the "huge oil leak" mysteriously disappeared. In fact these are not reputable Dealers but they are the only people around who will service Daewoo's as the company went bankrupt. I think they are taking advantage of their customers. My sensor light is still on and I feel frustrated that I wasted a whole day to get my car serviced for a "recall" and nothing was fixed. Your attention to this matter will be greatly appreciated. Sincerely [Redacted]

ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

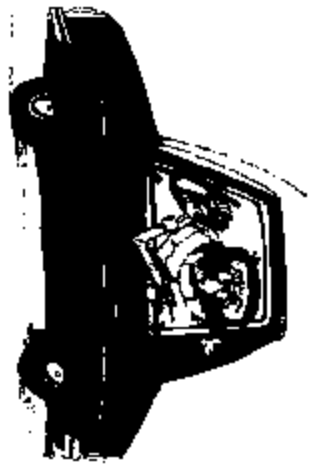
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**  
**1-888-327-4236**

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**