



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

13-OCT-2004 2015 JAN 19 2 00
Reference No.
10096736

OWNER INFORMATION (Type or Print)

Name

Address

City

BETHEL

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

☒ YES

☒ NO

Signature of Owner

Date 1/3/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTSE34F8WH

Make

FORD

Model

E350

Model Year

1998

Date Purchased

12-19-97

Dealer's Name and Telephone Number

Interstate Ford Truck

Engine:

No. Cylinders

8

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

Hartford

State

CT

Zip Code

06114

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code:

071100 FUEL SYSTEM, GASOLINE-STORAGE-TANK ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-OCT-2004

Failure Mileage

78000

Failure Speed

gas tank leak

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT A19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE HAD A CRACKED FUEL TANK. CURRENTLY, THE MANUFACTURER IS CONDUCTING A RECALL FOR THIS DEFECT. HOWEVER, BASED ON THE INFORMATION PROVIDED BY THE CONSUMER, THE MANUFACTURER DID NOT INCLUDE THIS VEHICLE IN THE RECALL ALTHOUGH IT HAS ALL THE SYMPTOMS AS THOSE WHICH ARE INCLUDED. PROVIDE FURTHER DETAILS. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Gas tank has since been repaired at a cost
of \$23.66. They did not cover this under
their recall program.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

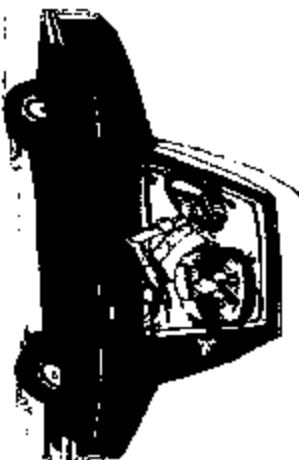
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline



A. R. O'Neill
Director
Vehicle Service and Programs

Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

Ford Customer Service
Division

July 2, 2001

TO: All Ford and Lincoln Mercury Dealers

SUBJECT: Safety Recall 01S14 Supplement #1:
1. Incorrect VINs Entered in Affected Vehicle List
2. Return of Fuel Tank Cut Sections on Cracked Fuel Tanks
3. Revised Ordering Instructions for Replacement Fuel Tanks (Effective October 1, 2001)

RE: Safety Recall 01S14: Certain 1997 through 2001 Model Year E-150 Wagons, E-350 Wagons, and E-350 Ambulance Prep Package Vans, Equipped With 35 Gallon Mid-Ship Gasoline and Diesel Fuel Tanks - Fuel Tank Insulator Installation

REASON FOR THIS SUPPLEMENT:

- On the vehicles involved in this program, the 35-gallon gasoline and diesel mid-ship fuel tanks are the only fuel tanks affected. However, some vehicles equipped with NGV fuel systems and vehicles with 55 gallon fuel tanks were erroneously loaded into OASIS and the owners of these vehicles were sent letters.
- Parts Update:** Effective October 1, 2001, a revised cracked fuel tank replacement procedure will be in effect.

ACTION:

All erroneous VINs entered into OASIS have been identified and removed from OASIS. A letter of apology will be sent to each of those owners.

Effective October 1, 2001, follow normal ordering procedures for replacement of cracked fuel tanks. Also, effective October 1, 2001, return of cracked fuel tank sections will no longer be required. (See revised Attachment II)

AFFECTED VEHICLES

- Certain 1997 through 2001 model year E-150 wagons and E-350 wagons equipped with 35-gallon mid-ship fuel tanks and built at the Lorain Assembly Plant from April 9, 1996 through November 14, 2000.
- Certain 1997 through 2001 model-year E-350 ambulance prep package vans equipped with 35 gallon mid-ship fuel tanks and built at the Lorain Assembly Plant from April 9, 1996 through November 14, 2000.



VEHICLE DESCRIPTION

ECONOLINE

1998 E-350 ECONOLINE VAN
CARGO VAN 138 WB
7.3L DIESEL V8 ENGINE
ELECTRONIC 4-SPD AUTO TRANS

VIN 1FTSE34F8WH A86968
EXTERIOR
OXFORD WHITE CLEARCOAT
INTERIOR
MEDIUM GRAPHITE VINYL

STANDARD EQUIPMENT INCLUDED AT NO EXTRA CHARGE

EXTERIOR

- LT245/75R16 BSW
- ALL SEASON RADIAL TIRES
- BRIGHT HUBCAPS
- HALOGEN HEADLAMPS
- LIGHT CHARCOAL GRILLE
- LIGHT CHARCOAL BUMPERS
- INTERVAL WIPERS
- SOLAR TINTED GLASS
- BLACK SAIL MOUNTED MIRRORS
- HINGED SIDE CARGO DOOR

INTERIOR

- DUAL BUCKET SEATS WITH VINYL TRIM
- GAUGE PACKAGE
- ELECTRONIC AM/FM RADIO WITH DIGITAL CLOCK
- HARBORBOARD FRONT HEADLINER
- REAR CARGO LIGHT

FUNCTIONAL

- 5.4L TRITON EFI V-8 ENGINE
- ELECT 4-SPD AUTO TRANS
- POWER STEERING/BRAKES
- TWIN-LEAF INDEPENDENT FRONT SUSPENSION
- 35-GALLON FUEL TANK
- GAS-FILLED SHOCK ABSORBERS
- HANDLING PACKAGE
- CLASS I TRAILER TOW PKG

SAFETY

- DRIVER'S SIDE AIR BAG
- PRETENSIONING FRONT SEAT BELTS
- REAR ANTI-LOCK BRAKE SYSTEM
- SIDE DOOR GUARD BEAMS
- HIGH-MOUNT STOP LAMP
- 24-HR. ROADSIDE ASSISTANCE

WARRANTY

- 36/36 BUMPER-TO-BUMPER

PRICE INFORMATION

Manufacturer's Suggested Retail Price

STANDARD VEHICLE PRICE

\$22,155.00

OPTIONAL EQUIPMENT

138 INCH WHEELBASE	
1998 MODEL YEAR	
- STANDARD TRIM	
- BUCKET SEATS DUAL	NO CHARGE
- ELEC AM/FM STEREO W/CLOCK	NO CHARGE
- 7.3L DIESEL V8 ENGINE	9,875.00
- ELECTRONIC 4-SPD AUTO TRANS	NO CHARGE
- ELEC DAYID LIMITED SLIP AXLE	280.00
- 16.2 TOW CLASS II/III/IV	190.00
- ALTERNATOR - HEAVY DUTY	
- LIGHT/CONVENIENCE GROUP	150.00
- 202 01 0140/0500 LBS GVWR	NO CHARGE
- FRONT LICENSE PLATE BRACKET	NO CHARGE
- FLOOR MAT FOR LENGTH	160.00
- GLASS SHING-DUTY 50/50 RR CARGO	185.00
- SHIP THRU-WORK BIN BACK SYSTEM	NO CHARGE
- HEATER ENGINE BLOCK	35.00
- CONSOLE BELTLINE ENGINE COVER	150.00
- A/C CONDITIONING - CFC FREE	975.00
- FRONT 3/4000 SIDE CARGO	NO CHARGE
- FRONT 3/4000 - ONE UP	30.00
- 11 CHARCOAL REAR STEP BUMPER	120.00
- NOT FOR AMBULANCE USE USING	
- THIS VEHICLE TO PRODUCE AN	
- AMBULANCE VIDS FORD WARRANTY.	

TOTAL VEHICLE & OPTIONS 28,885.00
DESTINATION & DELIVERY 615.00

Compare this vehicle to others in the FREE FUEL ECONOMY CLIDE available at the dealer.

CITY MPG

Fuel Economy Information

HIGHWAY MPG



Actual mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported in EPA indicate that the majority of vehicles with these attributes will achieve between

and mpg in the city
and between
and mpg on the highway.

NOT APPLICABLE TO THIS UNIT

Estimated Annual Fuel Cost: \$

For Comparison Shopping
all vehicles described in

have been tested using settings ranging from 16 mpg city and 24 mpg highway.

BUILT Ford TOUGH

TOTAL \$29,500.00

1FTSE34F8WH A86968



SOLD TO
ENTER-STATE FORD TRUCK SLS INC
1500 MAIN ROAD
ECON CT 06114

SHIP TO IF OTHER THAN SOLD TO

SHIP THROUGH ITEM#: 11-2001 O/T 1
GREAT LAKES TRK EQU.
1700 HIGHLAND RD
TWINSBURG OH

INVENTORY NO.
34F8WHA86968

DEALER NO.
11U 901

SALE APPROXIMATE POINT
LORAIN

METHOD OF ORDER
RAIL

CAGE
CC45 RC46

NO LABEL IS APPLIED NEARBY TO FEDERAL INFORMATION. INFORMATION FROM OTHER SOURCES, INCLUDING LICENSE AND TITLE, MAY BE USED TO DETERMINE THE CORRECT LABEL AND NOT INCLUDED.

WA222 N R6 2X 820 001558 01 22 98

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**