



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository

12-OCT-2004

Reference No.

2004 NOV -3 PM

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OWNER INFORMATION (Type or Print)

Name: [REDACTED]

Daytime Telephone Number

E-mail Address

Address: [REDACTED]

City: WEXFORD State: PA Zip Code: [REDACTED]

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: 10/26/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: PLEASE FILL IN 2FTHF26H23C [REDACTED]

Make: FORD

Model: F250

Model Year: 1988

Date Purchased: 10 yrs Dealer's Name and Telephone Number: [REDACTED]

Engine No: Cylinders: 8

Fuel Type: Gas

Original Owner: [REDACTED] Dealer's City: PA State: PA Zip Code: [REDACTED]

Transmission Type: AUTOMATIC
 Antilock Brakes
 Cruise Control
Powertrain: 4 WHEEL DRIVE

Vehicle Component Code: 071100 FUEL SYSTEM, GASOLINE; STORAGE; TANK ASSEMBLY

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 12-OCT-2004 Failure Mileage: 65,000 Failure Speed: 65 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]

DOT No. (Example: DOTM15A3C036) Original Equipment Prior Repair Failure Location: [REDACTED]

Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

WHILE DRIVING, THE CONSUMER HEARD A LOUD NOISE COMING FROM THE REAR. THE CONSUMER WAS ABLE TO PULL OVER. THE CONSUMER NOTICED THAT THE FUEL TANK EXPLODED. NO INJURIES. THE CONSUMER WAS ABLE TO TRANSFER THE FUEL TO THE SECOND TANK AND DROVE IT TO THE DEALER FOR INSPECTION. THE MECHANIC INFORMED THE DRIVER THAT THE FUEL TANK NEEDED REPLACEMENT. PLEASE FILL IN ADDITIONAL INFORMATION. *JB

I was driving down Rte 8 there was a loud bang that shook the truck. The engine stopped. I was able to get the truck off of the road. I looked under the truck and saw that the back tank was exploded. I switched to the front tank and I was able to drive the truck. I drove to an independent garage.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-599) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The crane removed the tank, the tank is expanded 3x the original size. When the tank exploded it bent the cross member in front of that tank. the bed of the truck is now bowed above where the tank was. I went to the Ford dealer and the Service Manager looked at the tank and the bed of the truck. He gave me a customer service # for Ford. They said that it is an old truck there was no recall on it and there is nothing they can do about it. I went back to the dealer he advised me to contact them again & have a factory rep handle it. I called the 800# again - they told me that the dealer would never tell me that the answer was not acceptable. & to request a factory rep - then the dealer contacted the factory rep & the rep told the dealer that they made their decision on this case. That is why I am submitting this request to you. This condition is very dangerous

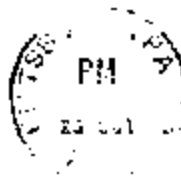
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

ON

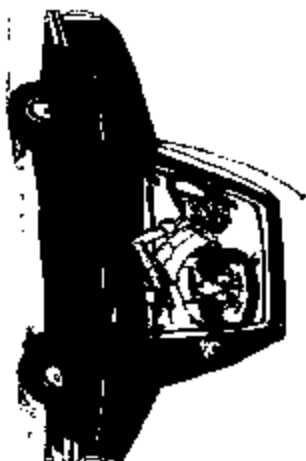
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