



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

12-OCT-2004

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**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: SILVER SPRING State: MD Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 10/24/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
KLAVAG929XE [Redacted] Make: DAEWOO Model: LEGANZA Model Year: 1999  
Date Purchased: 09-SEP-04 Dealer's Name and Telephone Number: [Redacted] Engine: No. Cylinders: 4 Fuel Type: Gas  
Original Owner:  Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control  
Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING  
Multiple Failure: -1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 09-SEP-2004 Failure Mileage: [Redacted] Failure Speed: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example: P215/65R15): [Redacted]  
DOT No. (Example: DOTM123ABC056): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident, failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e., parts repaired or replaced (and if old part is available).

D4 V 357 000/CAMSHAFT POSITION SENSOR/MIL: CONSUMER HAS A CONCERN THAT THEIR VEHICLE "CHECK ENGINE LIGHT" IS ILLUMINATING WHILE DRIVING AND THERE ARE NO AUTHORIZED SERVICE CENTERS IN THE AREA. \*3B

That has the part. Crystal Ford keeps telling me the part hasn't arrived. Here is a copy of my letter and receipt where I had the check light checked and was told it was the gas cap but the light

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974 (Public Law 93-579) The information is reported pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Came back on the next day.

9/12/04

To Whom it may Concern

I am writing concerning my 1999 Daewoo  
Leganza Van# Klava 6929XB [REDACTED] I have  
Received a letter concerning the Check  
light that comes on in my car and  
the smoke that comes from under the  
hood with a burning smell. I've had  
it checked once & was told it was from  
the gas cap wasn't on. I hadn't put gas  
in the vehicle for a week. The light  
still comes on & off. I've enclosed a  
copy of the money I have spent on the  
problem.

[REDACTED]  
Silver Spring MD  
[REDACTED]

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**