



DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

U.S. Department of Transportation
National Highway Traffic Safety Administration

1-888-DASH-2-DOT
(1-888-527-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1220

Date Received

Repository

12-OCT-2004 48

Reference No.
10096555

OWNER INFORMATION (Type or Print)

Name

Address

City NEEDHAM

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
4S3B0363377

Make
SUBARU

Model
LEGACY

Model Year
1993

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code
190000 TIRES

Cruise Control

Multiple Failure: 1: 1

FILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-OCT-2004

Failure Mileage
100

Failure Speed
0

Failure Location
REAR TIRE

Tire Make

FIRESTONE

Tire Model (Name or Number)

AFFINITY 1430

Tire Size (Example P215/65R15)

P215/65R15

DOT No. (Example: DOT1M13ABC0136)

DOT1M13ABC0136

Original Equipment

Prior Repair

Failure Location: RT REAR TIRE

The Component Code

TIRE BEAD

The Failure Type OUT OF ROUND

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident. Failure location and type, if applicable.

Crash

Fire

Number of Persons Injured:

Number of Deaths:

Reported to Police

Yes No

Yes No

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER PURCHASED FOUR NEW FIRESTONE TIRES. THE RIGHT REAR TIRE WENT FLAT. THE VEHICLE WAS PARKED. THE CORD THAT MEETS THE RIM OF THE WHEEL SEPARATED FROM THE TIRE. CONTACTED THE MANUFACTURER WAS TOLD SHE COULD PURCHASE ANOTHER TIRE FOR HALF PRICE. PLEASE PROVIDE ANY FURTHER INFORMATION. *JB

TIRE FAILURE w/100 MILES ON NEW TIRE
MANUFACTURER WOULD NOT WARRANTY TIRE BECAUSE TIRE WAS PURCHASED FROM TIRERACK-MAIL ORDER CO.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.